



Subject: Gas Inspections in Montgomery

8/6/18

Mr. Brian Riblet
10101 Montgomery Road
Montgomery, OH 45242

Greetings,

In the near future, Duke Energy will be performing gas leak and corrosion inspections in your neighborhood. These inspections are required by the US Department of Transportation (DOT) and are necessary for safe natural gas pipeline operations. Duke Energy has arranged for this work to be performed by Southern Cross, Inc. The technicians working for Southern Cross, Inc. will be working in your neighborhood to inspect our gas metering equipment.

Customers can call Southern Cross toll free at (888) 694-7284 to schedule an appointment.

Appointments can also be scheduled online at www.duke-energy.com/ohio/natural-gas/inside-piping.asp

The inspection involves the gas piping from the building wall to the outlet of the gas meter located inside customers' homes. On average, an inspection should take approximately 10 minutes to complete.

The Southern Cross technicians will be readily identifiable by:

- Wearing a visible Southern Cross picture ID on the outside of the uniform,
- Wearing a visible Duke Energy picture ID on the outside of the uniform,
- Having a contact phone number for the customer to call for verification of the Duke Energy inspection, and
- Driving a Southern Cross, Inc. vehicle. You should not expect to see the technician in a Duke Energy vehicle.

If you would like more information on these inspections, please visit:

www.duke-energy.com/ohio/natural-gas/inside-piping.asp

We appreciate the opportunity to safely serve you and your community. Please contact us if you have any questions regarding your inspection.

Regards,

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