SUMMARY OF RESULTS

2015 City of Montgomery
Survey of Residents

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SUMMARY OF RESULTS

In Spring 2015, the University of Cincinnati Institute for Policy Research (IPR) surveyed City of Montgomery, Ohio households on behalf of Management Partners. The survey was the latest in a series, conducted every five years, designed to assist the City in the development of its strategic plan. Over time, the survey has asked City households about the quality of life in the City and their attitudes and opinions about City services. The survey also includes questions about communication with the City, and about several policy questions related to development and leaf collection practices. Detailed results of these questions are presented in Figure and Chart form (Appendix 1.1) and Detailed Tabular form (Appendix 1.2) in appendices to this document.

In April and May 2015, City of Montgomery households were invited to participate in the survey via a mailed invitation that included a web address for the survey and a unique password for each household. Respondents who wished to fill out a survey and return it via mail were permitted to do so. A total of 911 Montgomery households participated in the survey; 857 surveys were completed via the web and 54 surveys were completed and returned by mail. The response rate for the survey was 23%.

Several conclusions can be drawn from the survey:

- Most households report satisfaction with the quality of life in Montgomery. A majority (67%) of households report they are “very satisfied” with the quality of life in Montgomery, while an additional 32 percent are “satisfied” (Chart 1).
    - A majority of households in each section of the City (see Figure 1 for a graphic display of these sections) report being “very satisfied” with the quality of life in Montgomery (Chart 2).
    - The survey also included the question: “What do you think will be the single most important issue facing the City of Montgomery during the next five years?” The verbatim responses to this question are included in Appendix 2.1.

- The 2015 survey asked: “Approximately 15 cents out of every $1.00 homeowners pay in property taxes are used to help fund City of Montgomery municipal services (the remaining property tax dollars go to the schools, Hamilton County, and other county service providers such as the Zoo, Children Services and Senior Services). Do you agree or disagree with the following statement: The municipal services provided to my household are a good value for the property tax dollars I/we pay.” Just under nine of ten households (88%) agree (either “strongly” or “somewhat”) with this statement (Chart 3).

- As in previous years, City of Montgomery households were asked to evaluate the importance of City services to their household. Survey respondents identify fire and emergency medical services (EMS) (86%) and police protection (83%) as “extremely important” more frequently than other services presented in the survey (Chart 4).

  - Recreation programs (20%) is the only service presented in the survey rated “not very important” or “not at all important” by at least 1 in 5 households City-wide. However, it should be noted that whether or not children live in a particular household impacts how households answer this question. For example, households with no children report recreation programs are “not very important” or “not at all important” (23%) more frequently than households with children (15%). Further, while just 38 percent of households with no children report recreation programs are “extremely” or “very important,” a majority of households with children (55%) say these programs are “extremely” or “very important.”

- A majority of respondents report satisfaction (either “very satisfied” or “satisfied”) with each of the City of Montgomery services presented in the survey (Chart 5). The two services identified most frequently as “extremely important” are also the two services households most frequently report being “very satisfied” with: fire and emergency medical services (77%) and police protection (74%).

City of Montgomery households were asked their opinion of leaf collection practices and opinions regarding replacing the current leaf collection program with a leaf vacuuming service.

- A majority of households (61%) are satisfied (either “very satisfied” or “satisfied”) with the City's unlimited fall yard waste collection program, while 15 percent are dissatisfied (either “very dissatisfied” or “dissatisfied”) and six percent are neither satisfied nor dissatisfied (Chart 6). An additional 18 percent of respondents say they do not use the current fall yard waste collection program.

  - The percentage of respondents who say they do not use the current fall yard waste collection program is higher in Section 1 (21%), Section 2 (23%) and Section 4 (18%) than in Section 3 (12%) (Chart 7).

  - Reasons offered for either satisfaction or dissatisfaction with the fall yard waste collection program are included in Appendix 2.2.

- Households were also asked the following question: “The City of Montgomery is studying its leaf collection practices. Some residents favor the idea of replacing the current program with a curbside leaf vacuuming service, while others oppose the idea of replacing the current program with a curbside leaf vacuuming service. Would your household favor or oppose replacing the current leaf collection program with a leaf vacuuming service?” Forty-five percent favor replacing the current program with a leaf vacuuming service, 30 percent oppose and 26 percent neither favor nor oppose (Chart 8).

  - Households dissatisfied with the current fall yard waste collection favor replacing the current leaf collection program with a leaf vacuuming service at a far higher rate (92%) than other households (Chart 9).

  - Reasons offered for either favoring or opposing replacing the current leaf collection program are included in Appendix 2.3.

- Households were next asked whether they would be more likely to favor or more likely to oppose replacing the current leaf collection program with a curbside leaf vacuuming service if a fee were charged due to increase service costs. Sixty percent of households say information about a fee being assessed due to an increase in service costs makes them more likely to oppose replacing the current program (Chart 10).

These results suggest that should the City decide to pursue a City-wide change in its leaf collection practices, additional discussion between residents and City administration may be necessary. First, while a majority of residents are satisfied, (either "very satisfied" or "satisfied") with the current leaf collection program, nearly 1 in 5 say their household does not use the program. Second, residents with an opinion on the idea of replacing the current service with a leaf vacuuming service more frequently favor the idea than oppose it, while about 1 in 4 households do not offer a favor or oppose opinion on the issue. Finally, it is not surprising to find more residents opposed to a vacuuming program if additional fees are introduced as part of a program – anti-fee sentiment is fairly typical in many communities. Of note also is that for about 3 of 10 respondents, the generic idea of a fee has no impact on their opinion. The question does not, however, provide guidance as to whether opinions might change if a smaller, versus a larger, fee amount were introduced as part of the program.

Households were also asked a series of questions about information sources and communication efforts made by the City.

- Eighty-six percent of households identify the Montgomery Bulletin as their number one source of information about City of Montgomery services, projects or events (not displayed; Question 3, Appendix 1.2).

- When asked the best way to provide information directly to their household, respondents most frequently suggest the U.S. mail (59%), followed by e-mail 38% (not displayed; Question 6, Appendix 1.2). These percentages have changed markedly since this question was first asked in 2005, when 85 percent said the best way to provide information directly to them was through the U.S. Mail, and about 10 percent said the best way to provide information was through e-mail.

- Survey respondents were also asked to rate the usefulness of communication efforts made by the City. A large majority find the Montgomery Bulletin to be "very useful" (81%) (Chart 11). Most survey respondents have also visited the City website (84%) and a large majority find it to be "very useful" (36%) or "somewhat useful" (44%)(Chart 12).

    - Not all communications are as widely used at this time as the Bulletin and web site, however. A majority of households report they have not seen City of Montgomery social media (67%) or email communications from the City (51%) (not displayed; Question 5f and 5g, Appendix 1.2).

Households were also asked about their direct contact with the City. Responses to these questions are displayed below.

- As in previous surveys, households contacting the City of Montgomery with a request for service or assistance are far more positive than negative about the experience (not displayed; Questions 10 and 11, Appendix 1.2).

  - Sixty-five percent of survey respondents say the City was responsive to their request for service or assistance and just seven percent say the City was not responsive. Overall, about 28 percent of City households responding to the survey report they have not contacted the City of Montgomery with a request for service or assistance.

  - Seventy percent of Montgomery households say their household was treated with courtesy when a request for service or assistance was made and just two percent say the City representative they spoke with was not courteous.

City households were asked their opinion of a series of potential development options for downtown Montgomery's Heritage District. The results of these questions are summarized below and in Chart 13.

- Far more respondents favor than oppose the following Heritage District development options:

  - "City purchasing property located in the Heritage District to ensure that future development is consistent with the character of the District" (79% favor "strongly" or "somewhat");

  - Enhancing public space in the Heritage District (e.g. enhancements to Parrot Alley, Neuilly- Plaisance Square) (75% favor "strongly" or "somewhat"); and

  - "encouraging residential development in and around the Heritage District" (65% favor "strongly" or "somewhat").

Households were also asked several questions about volunteer activity. The results of these questions are summarized below.

- Households were asked about volunteer activity with a variety of organizations (not displayed; Question 19a through 19g, Appendix 1.2). The most frequent type of volunteer activity, defined as devoting time at least "a few times a year," is for church or religious groups (48%).

  - Fewer households report volunteer activity for school or tutoring programs (30%), child or youth programs (25%), neighborhood or community groups (20%), service organizations (12%) or City government (9%).

  - Forty-seven percent reported volunteering for an organization not included on the list included in the survey.

- When asked their level of interest in volunteering for a City of Montgomery local government commission, committee, or special project/event, six percent of households say "very interested," 21 percent are "somewhat interested," 45 percent are "not too interested" and 28 percent are "not at all interested" (not displayed; Question 20, Appendix 1.2).

Demographic characteristics of respondents to the City of Montgomery Survey of Residents are included in Charts 14-18, and summarized below.

  - Respondents to the survey most frequently reside in Sections 3 (28%), 1 (27%) and 4 (25%), while fewer respondents reside in Section 2 (20%) (Chart 14).

  - A large majority of respondents to the survey have lived in the City for more than five years (81%) (Chart 15).

  - A majority of respondents (61%) to the survey do not have children under the age of 18 living in their household (Chart 16).

  - Seventy-five percent of respondents say recycling is "very important" to their household (Chart 17).

  - Thirty-eight percent of respondents say disposing of leaves using recycling practices like mulching and composting is "very important" to their household, 33 percent say "somewhat important," 19 percent say "not too important," and 11 percent say disposing of leaves using recycling practices is "not at all important" to their household (Chart 18).

APPENDIX 1.1

FIGURE AND CHARTS

Figure 1. Geographic Sections of the City of Montgomery

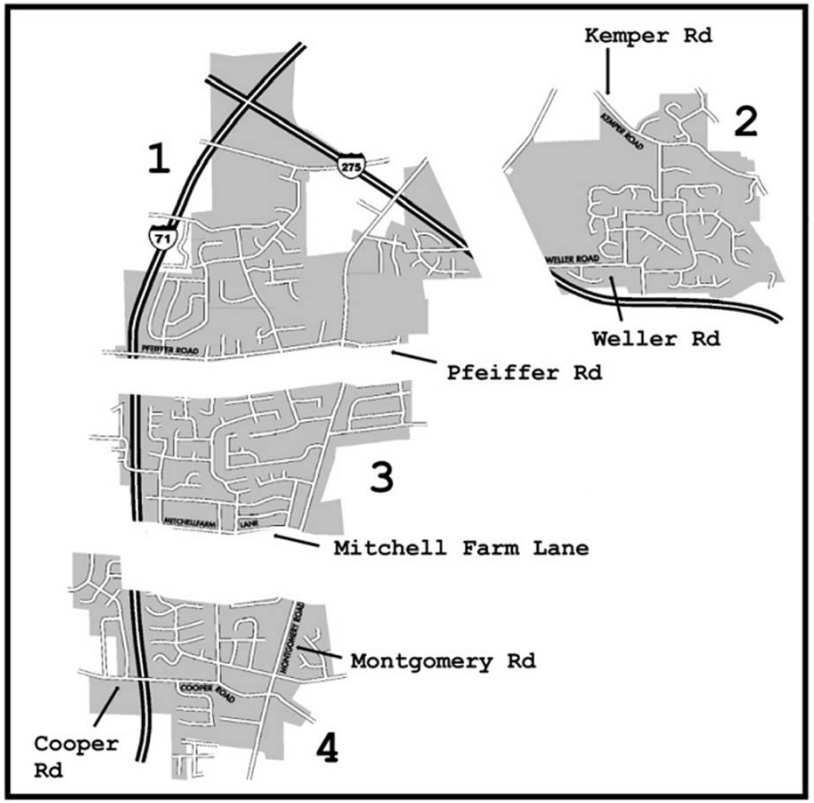

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Chart 1.
"All things considered, how satisfied are you with the quality of life in the City of Montgomery?"

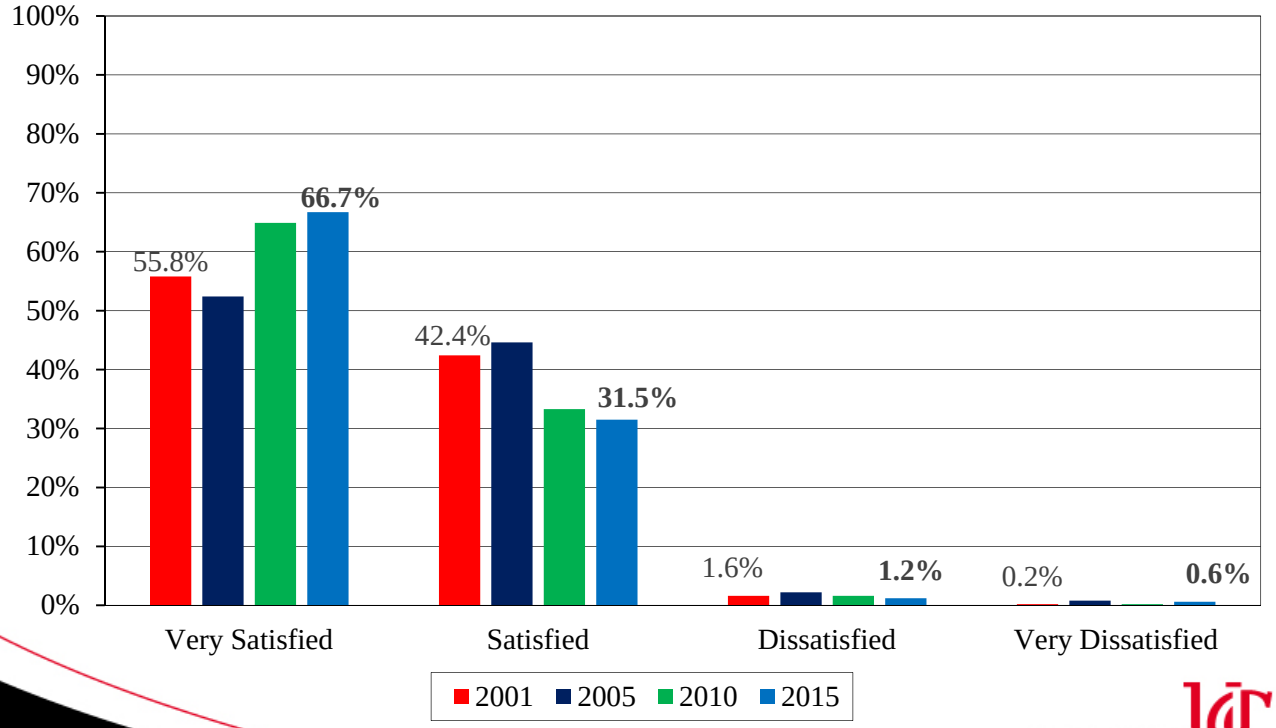

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Chart 2.
"All things considered, how satisfied are you with the quality of life in the City of Montgomery?"

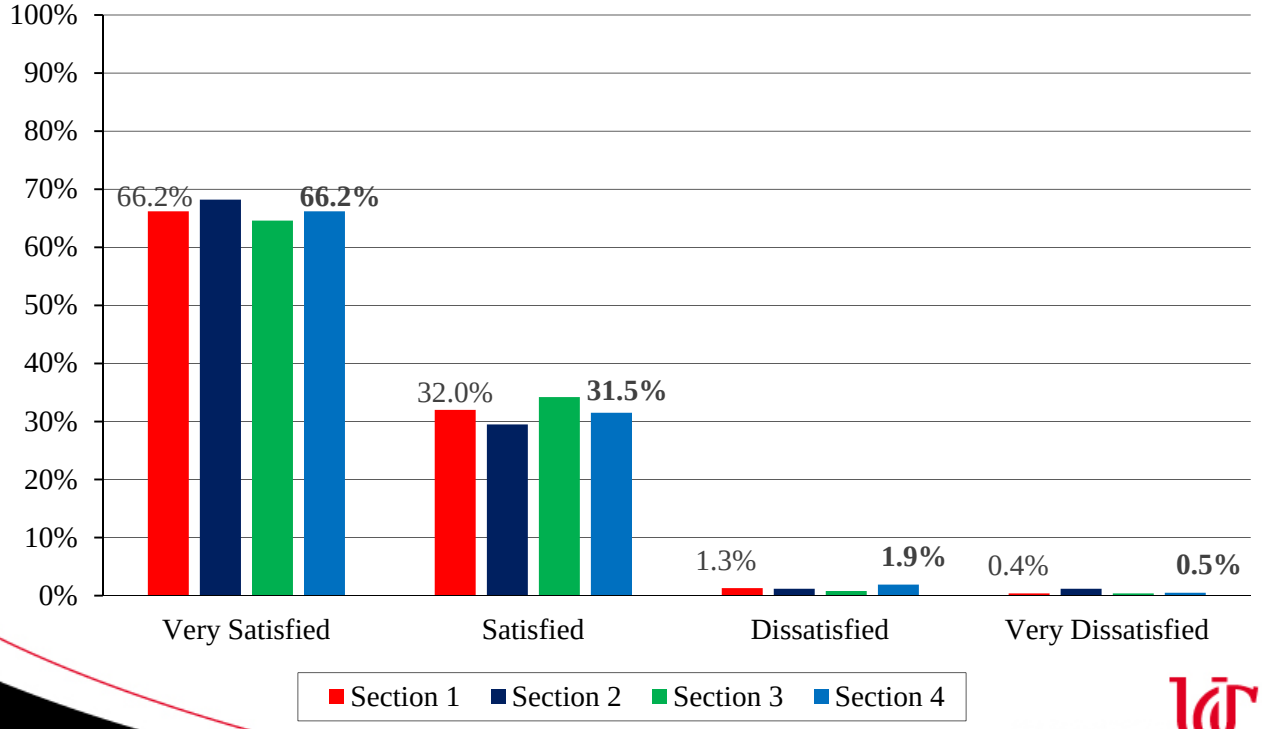

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Chart 3.
"Do you agree or disagree with the following statement …
'The municipal services provided to my household are a
good value for the property tax dollars I/we pay?'"
(Percent "Strongly Agree" and "Strongly Disagree")

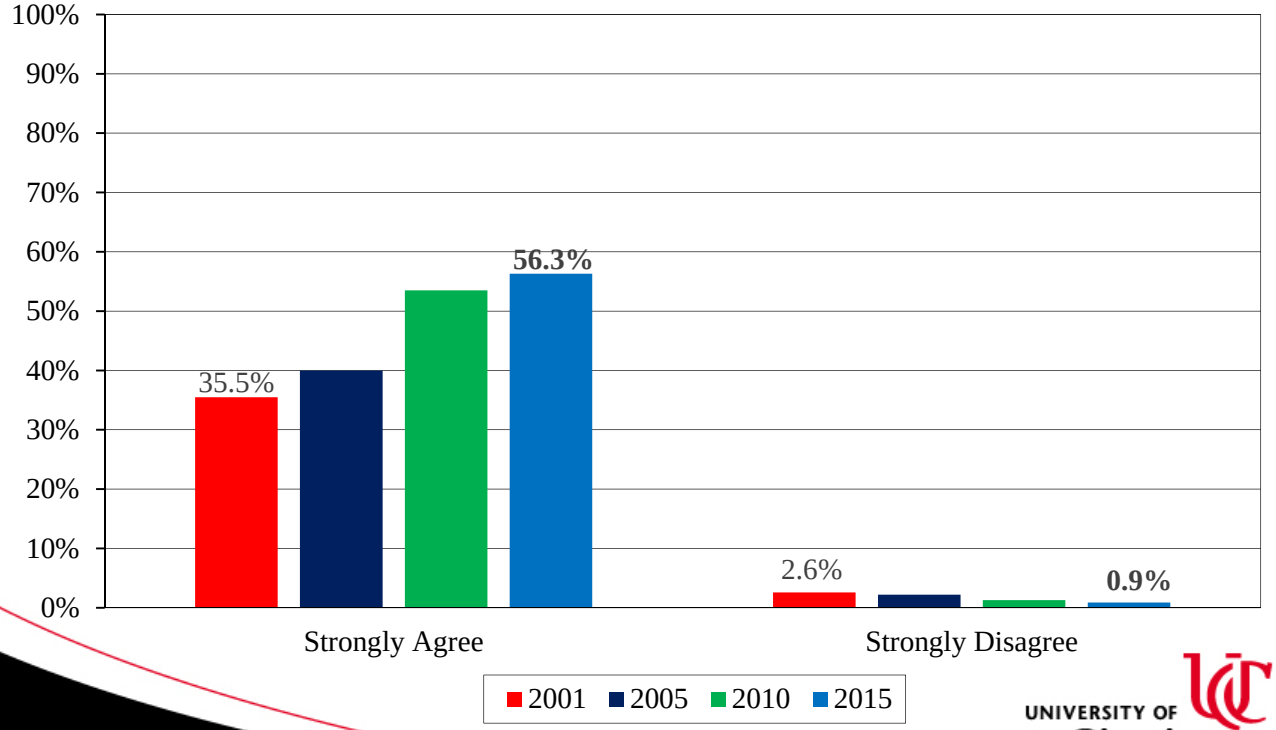

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Chart 4.
Importance of City Services
(Percent "Extremely Important")

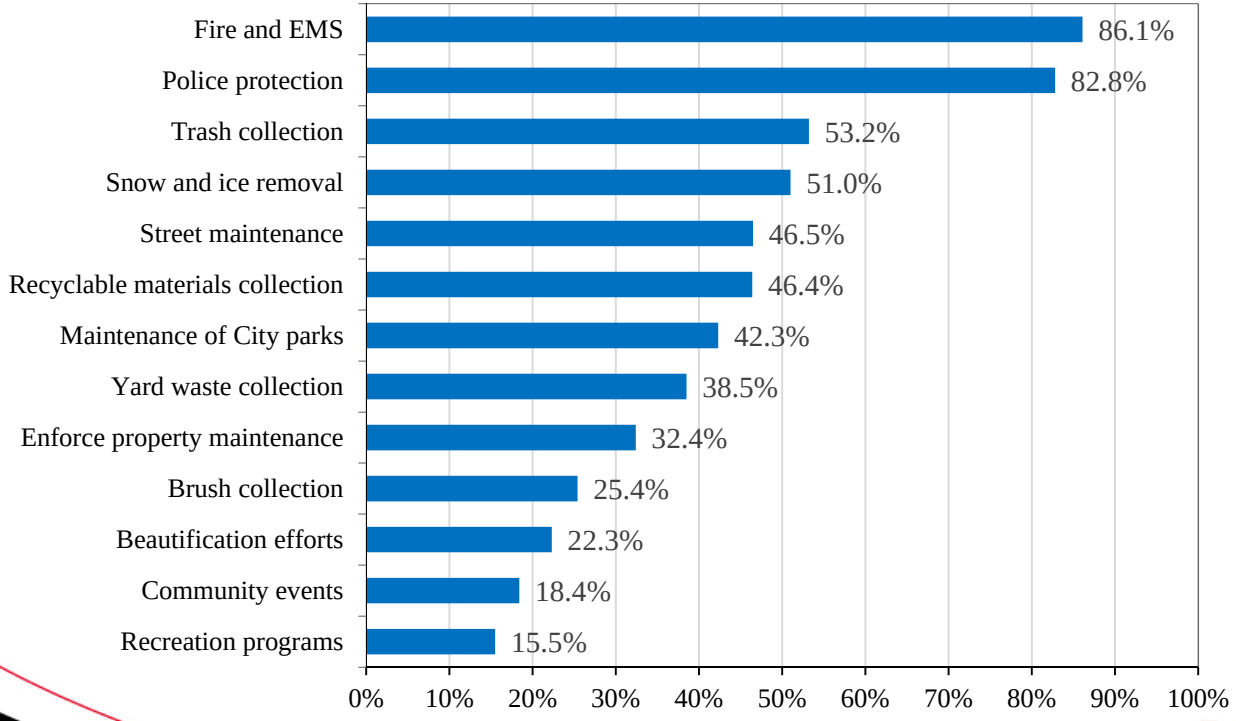

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Chart 5.
Satisfaction with City Services
(Percent "Very Satisfied" or "Satisfied")

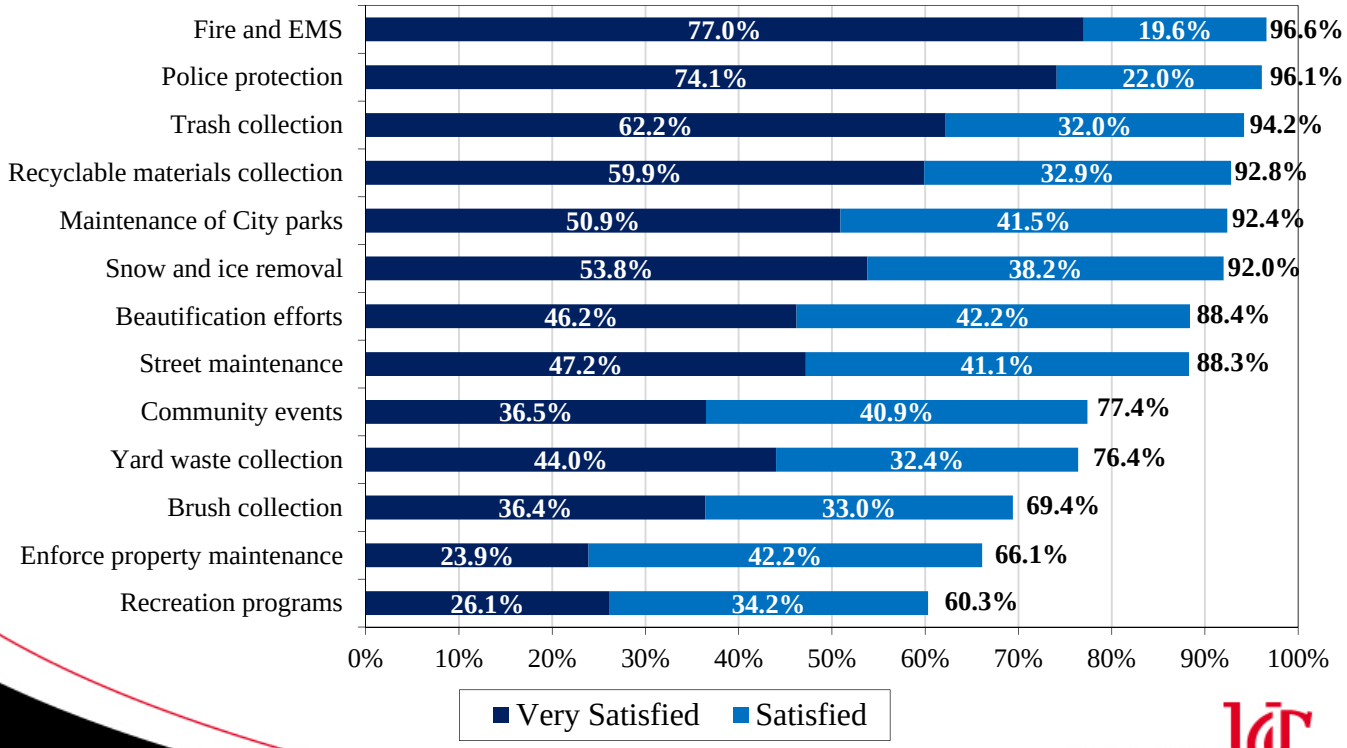

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Chart 6.
"How satisfied would you say you are with the City of Montgomery's unlimited fall yard waste collection program?"

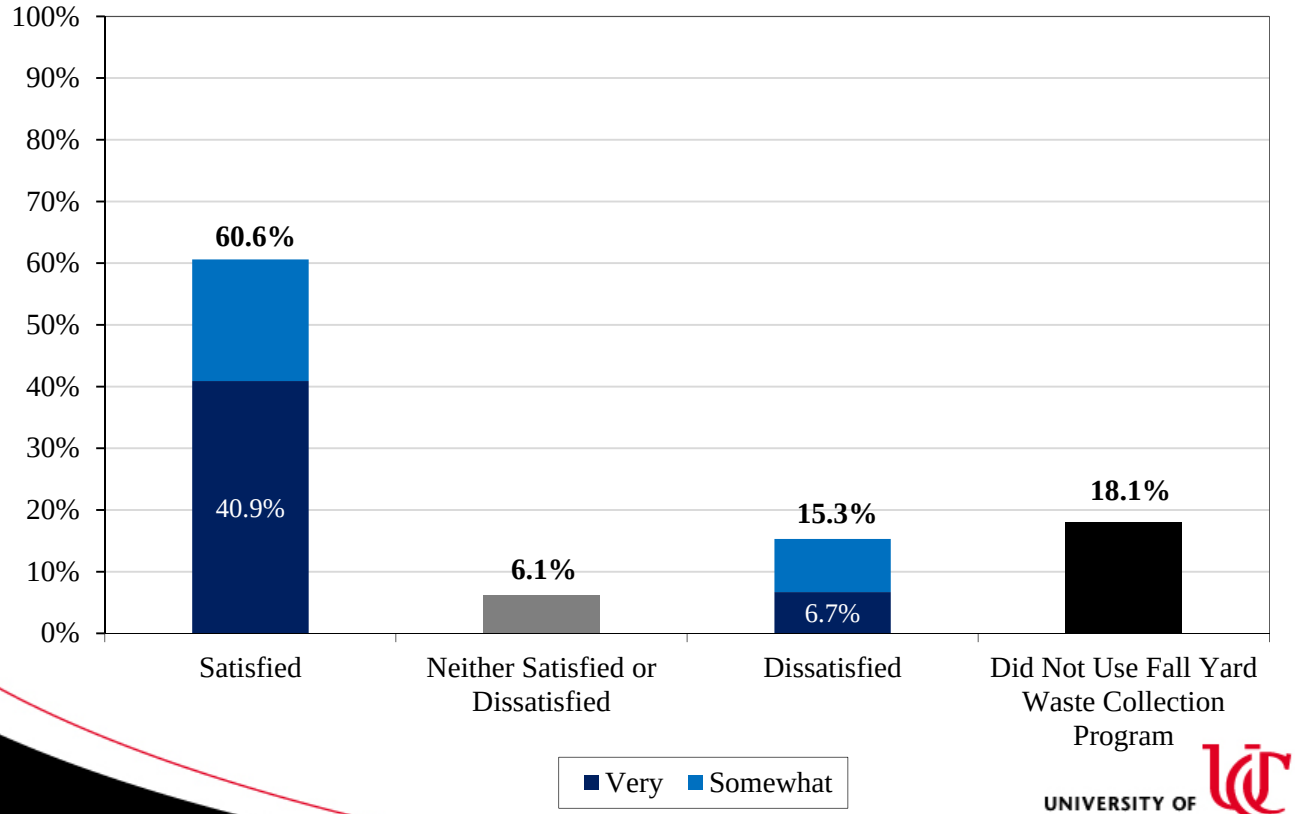

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Chart 7.
"How satisfied would you say you are with the City of Montgomery's unlimited fall yard waste collection program?"
(Percent "**Did not use** fall yard waste collection program")

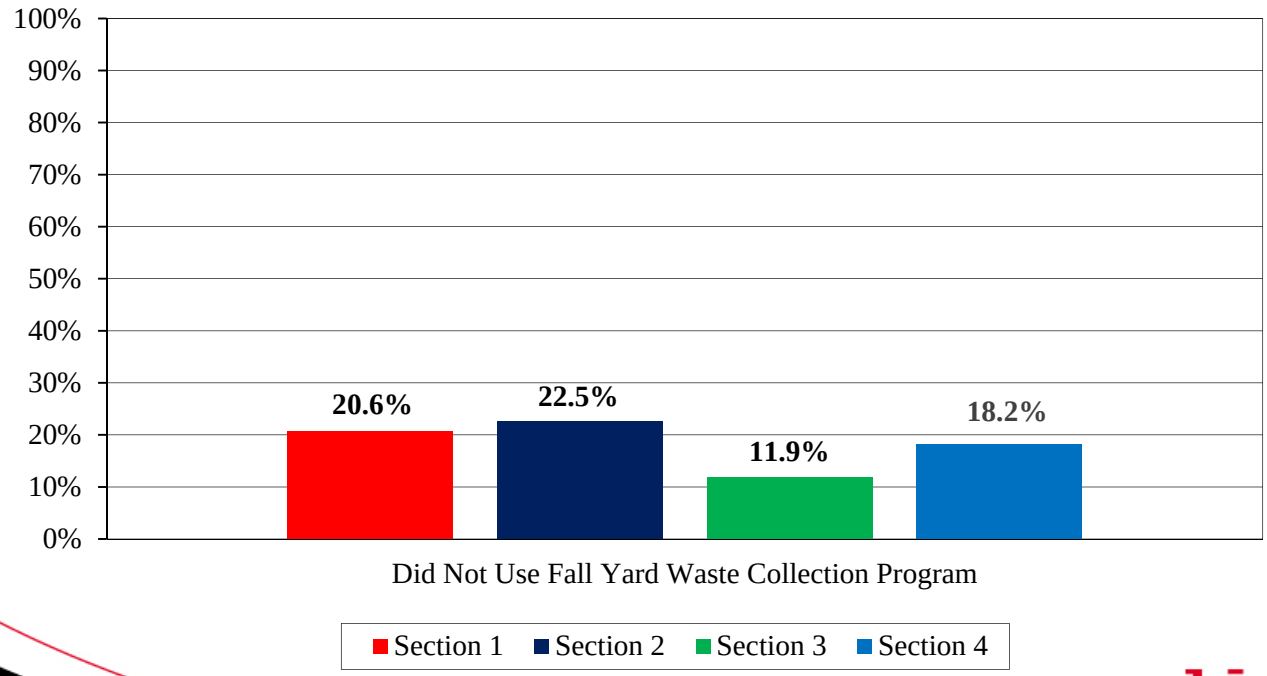

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Chart 8.
"Would your household favor or oppose replacing the current leaf collection program with a leaf vacuuming service?"

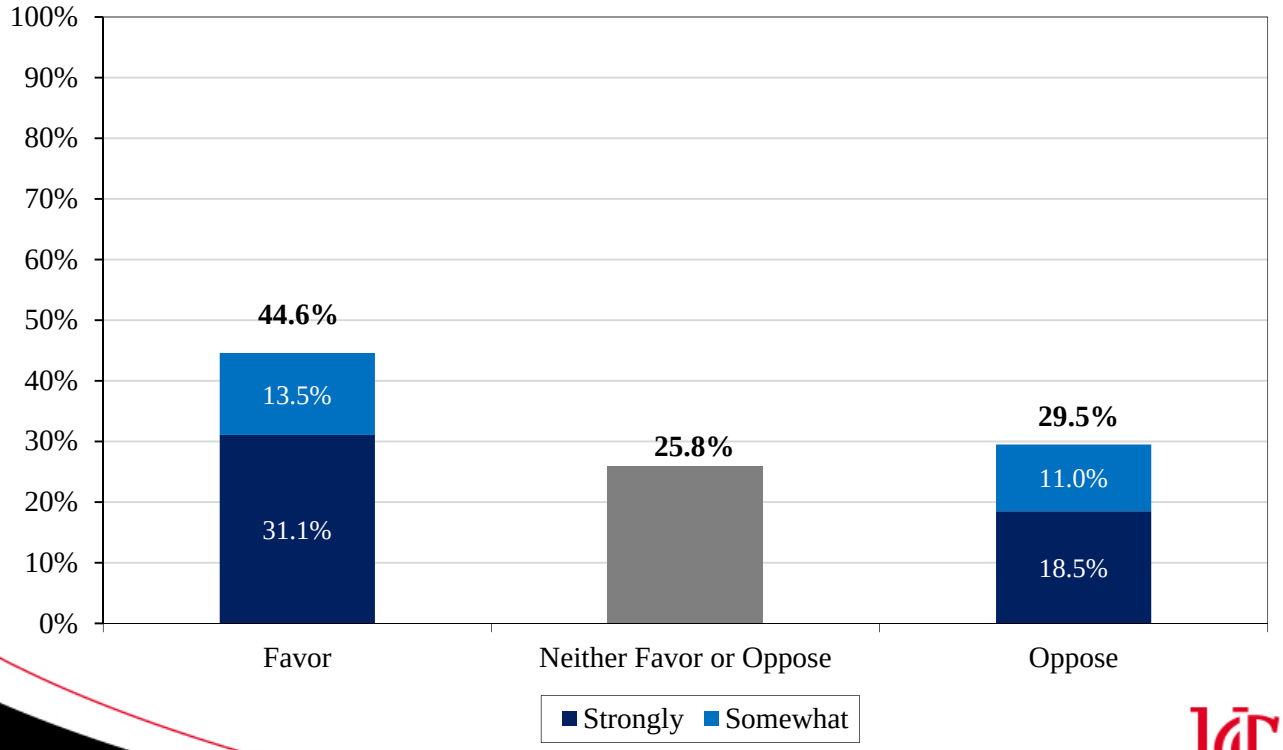

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Chart 9.
"Would your household favor or oppose replacing the current leaf collection program with a leaf vacuuming service?"
(Percent "Strongly Favor" and "Somewhat Favor")

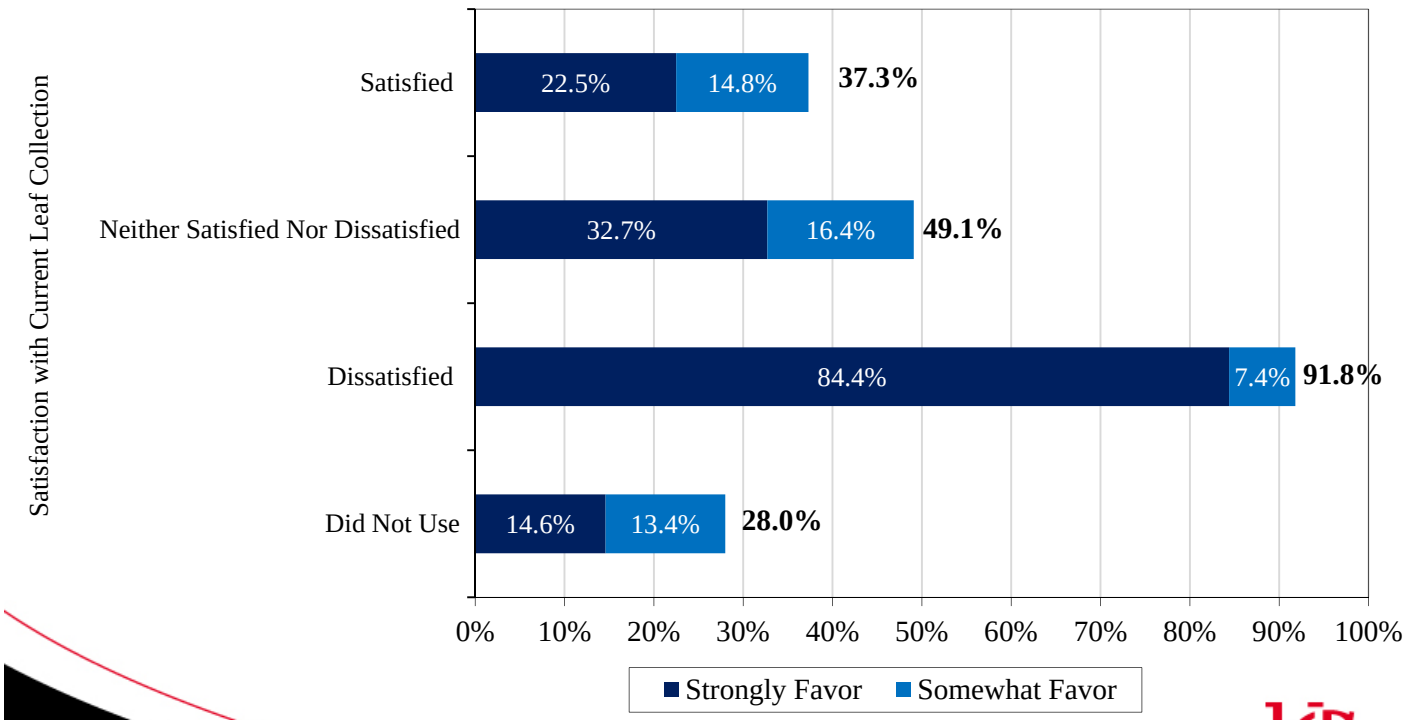

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Chart 10.

"If the City of Montgomery were to replace the current leaf collection program with a curbside leaf vacuuming service, each Montgomery household may be assessed a fee for leaf collection due to the increase in service costs." Does this information make you …

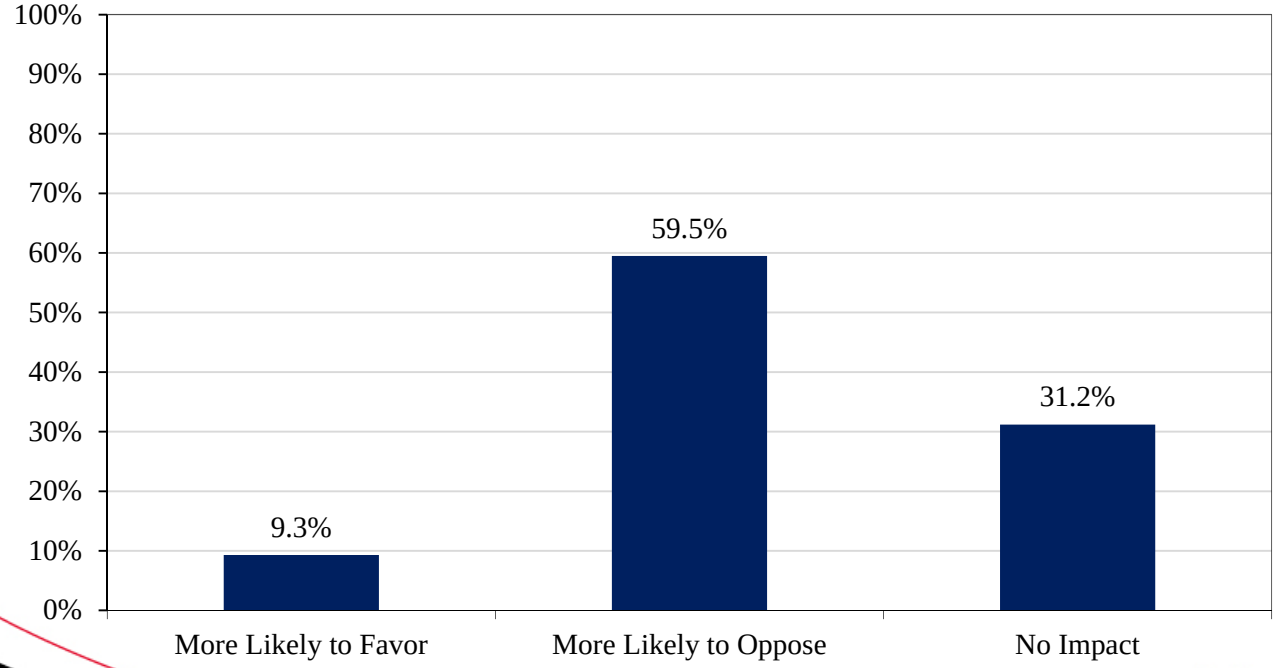

Chart 11.
Usefulness of Montgomery Bulletin

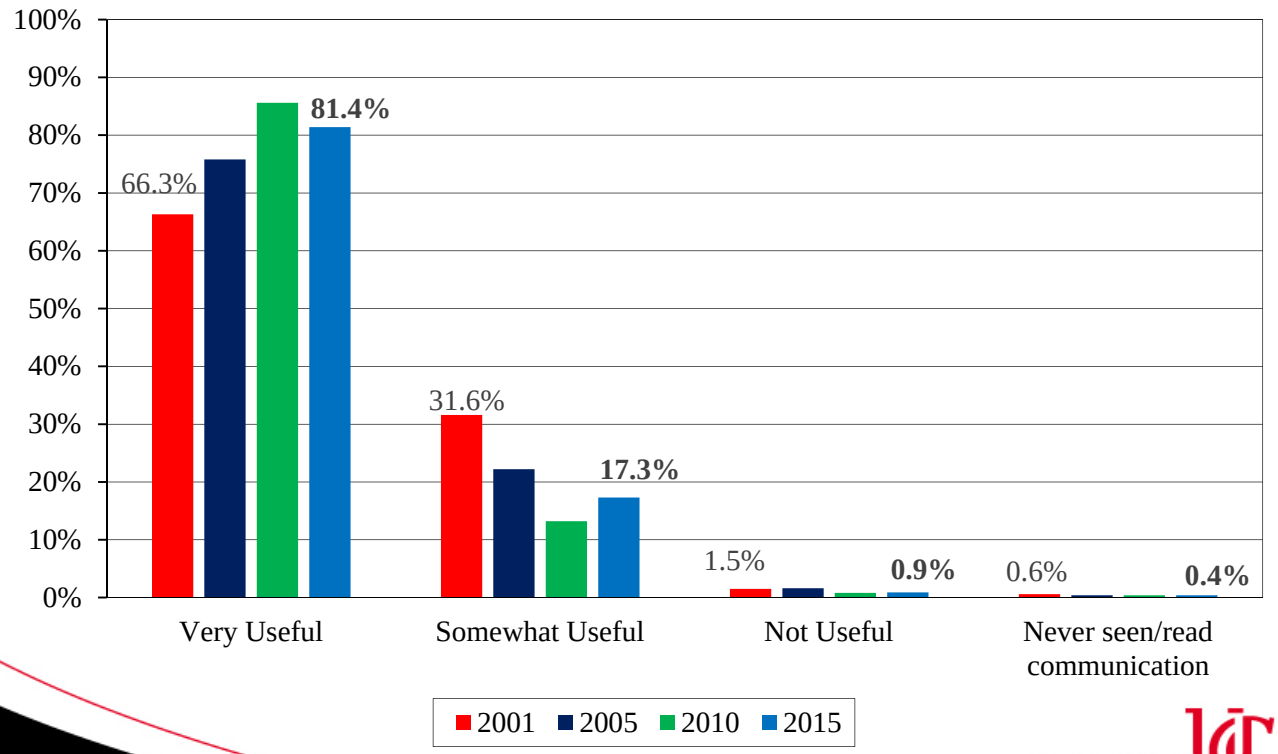

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Chart 12.
Usefulness of the City of Montgomery Web Site

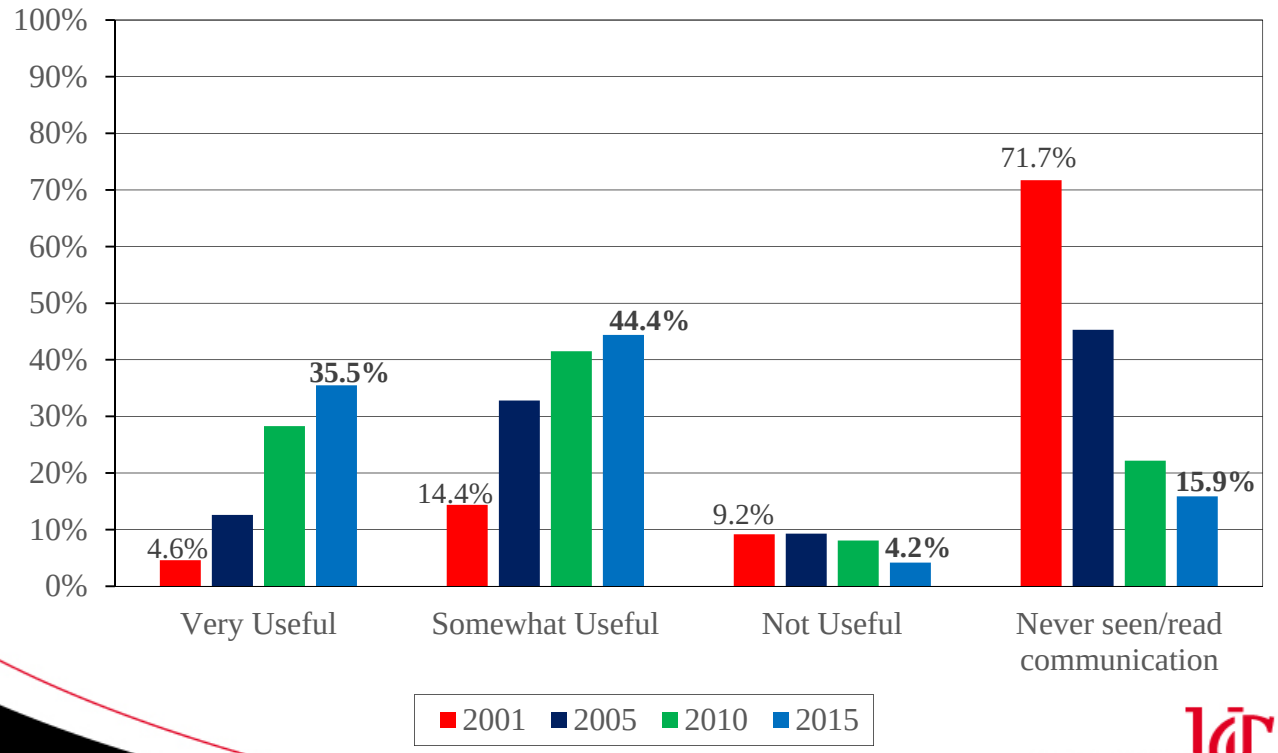

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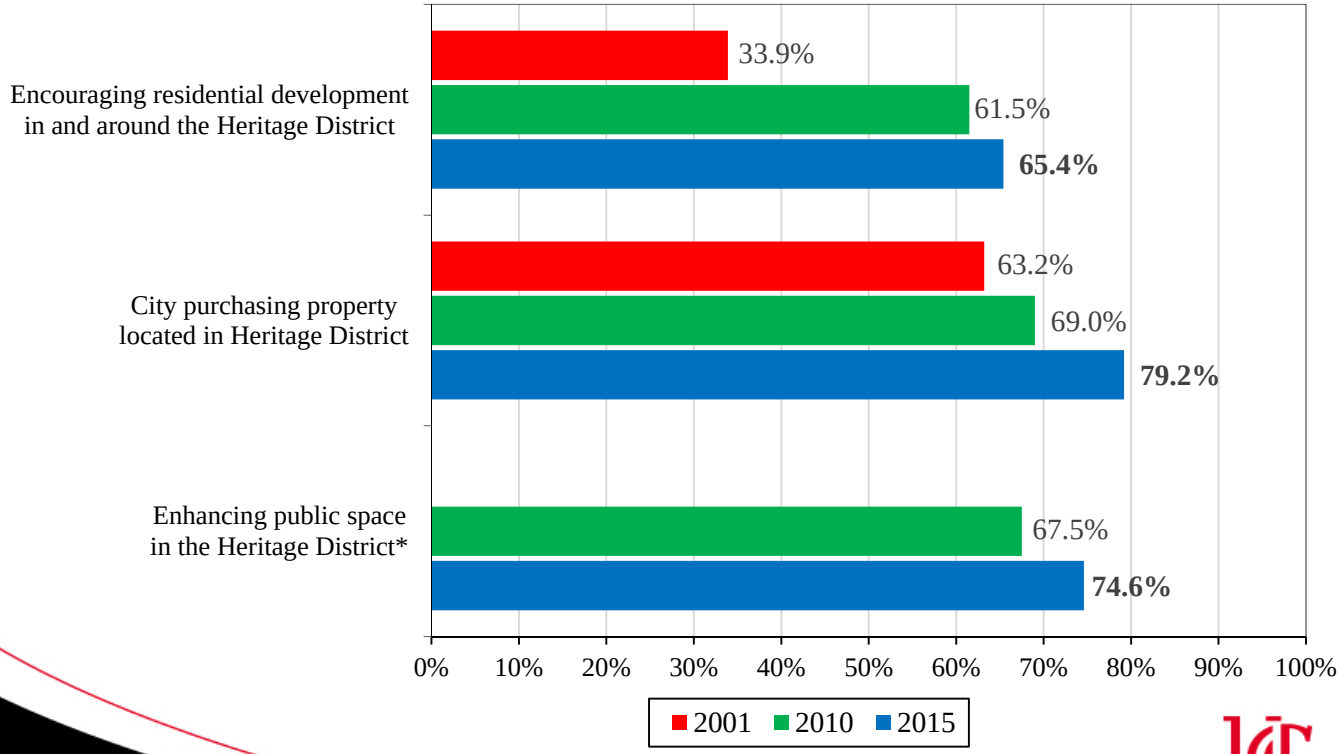
Chart 13.
Percent Favoring Heritage District Development Options
(Percent Favor Either "Strongly" or "Somewhat")



*Question not asked in 2001

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Chart 14.
Distribution of Survey Respondents Among
City of Montgomery Geographic Sections

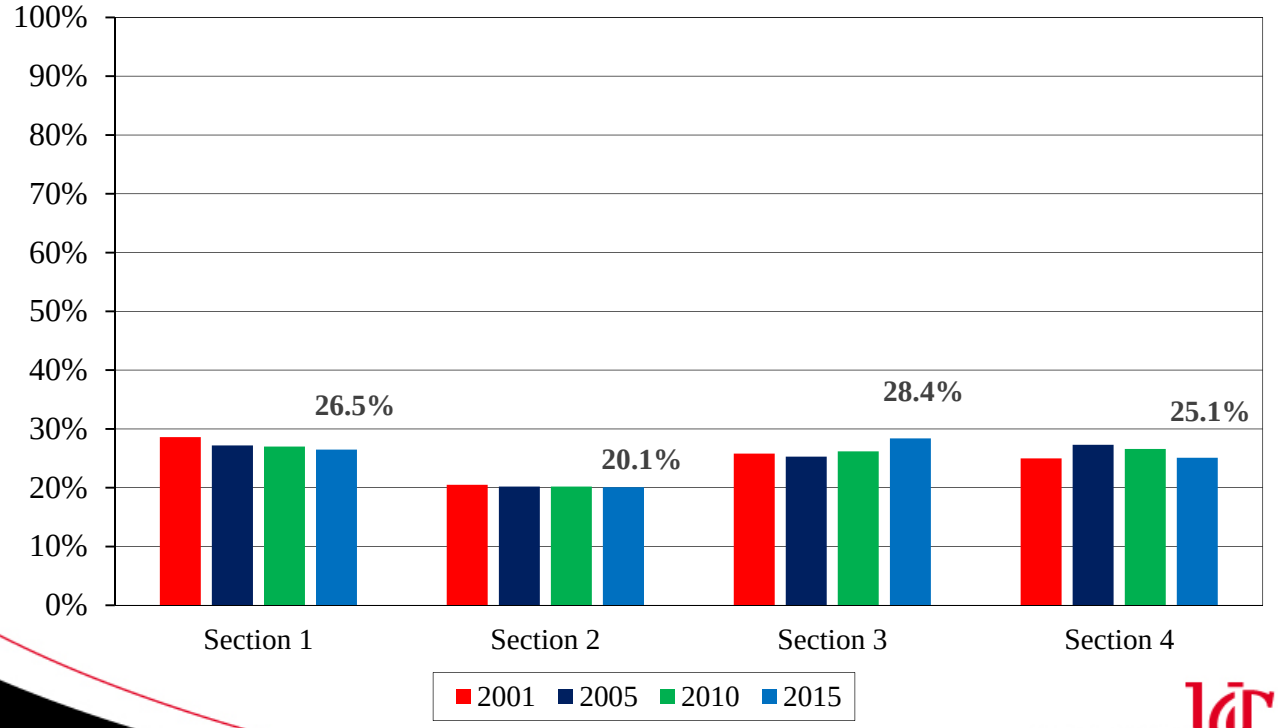

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Chart 15.
"How many years have you, personally, lived in the City of Montgomery?"

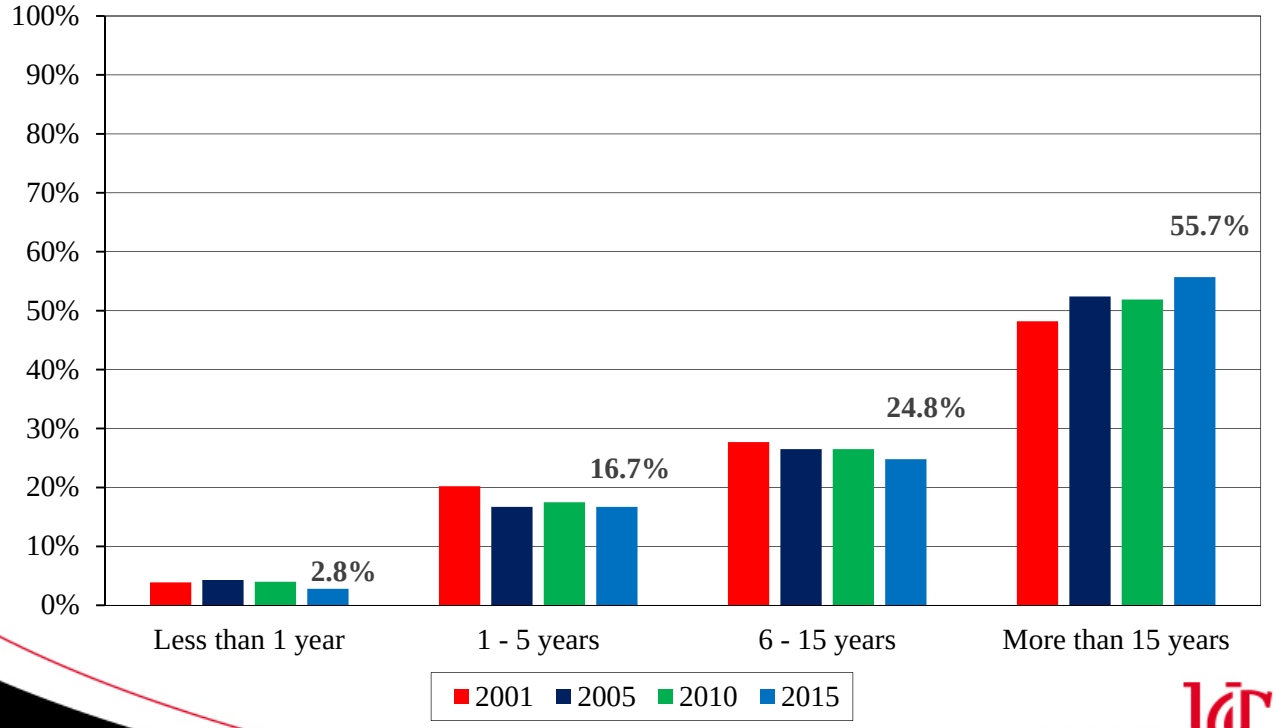

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Chart 16.
Percentage of Child- and Non-Child Households
Among Survey Respondents

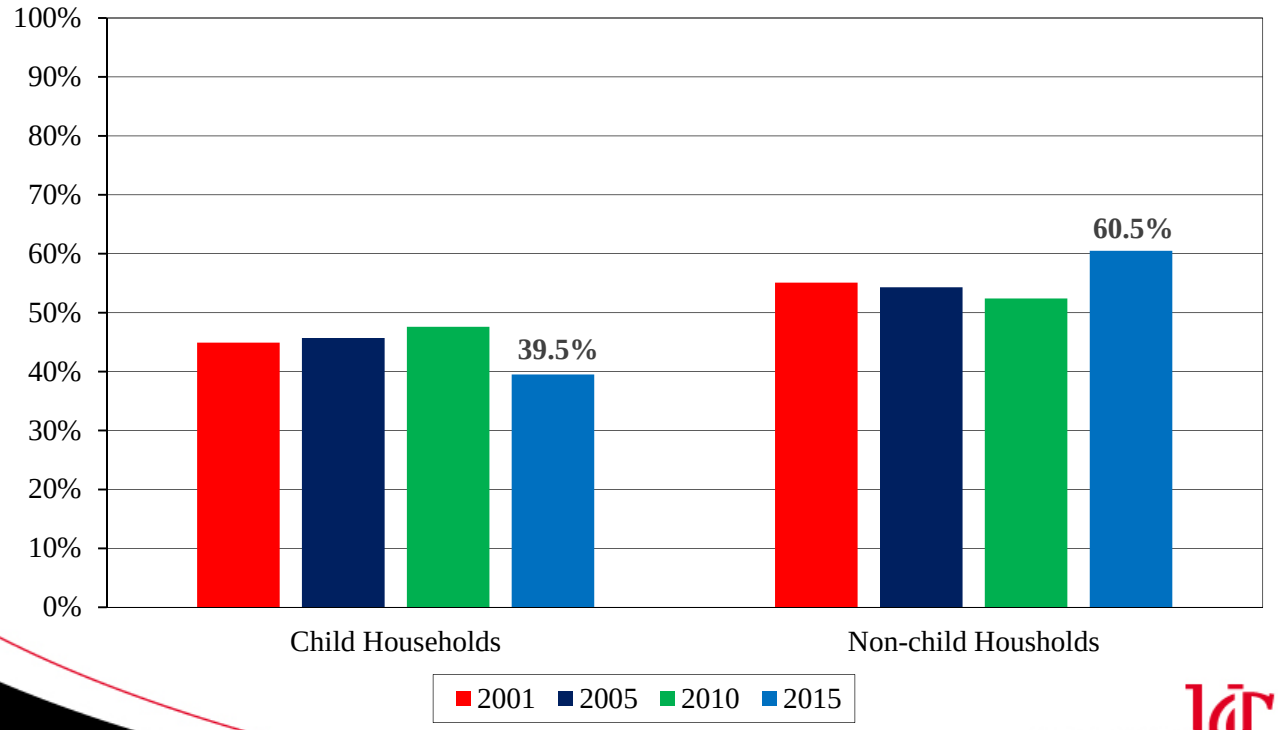

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Chart 17.
"Overall, how important is RECYCLING to your household?"

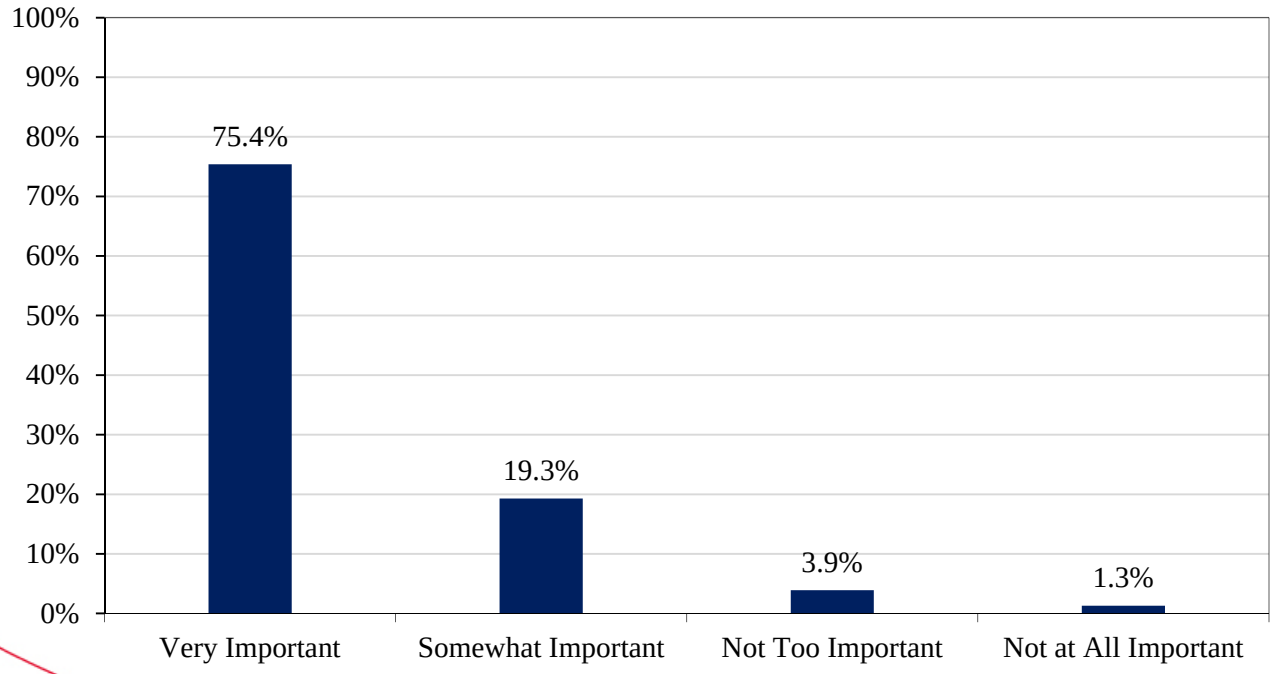
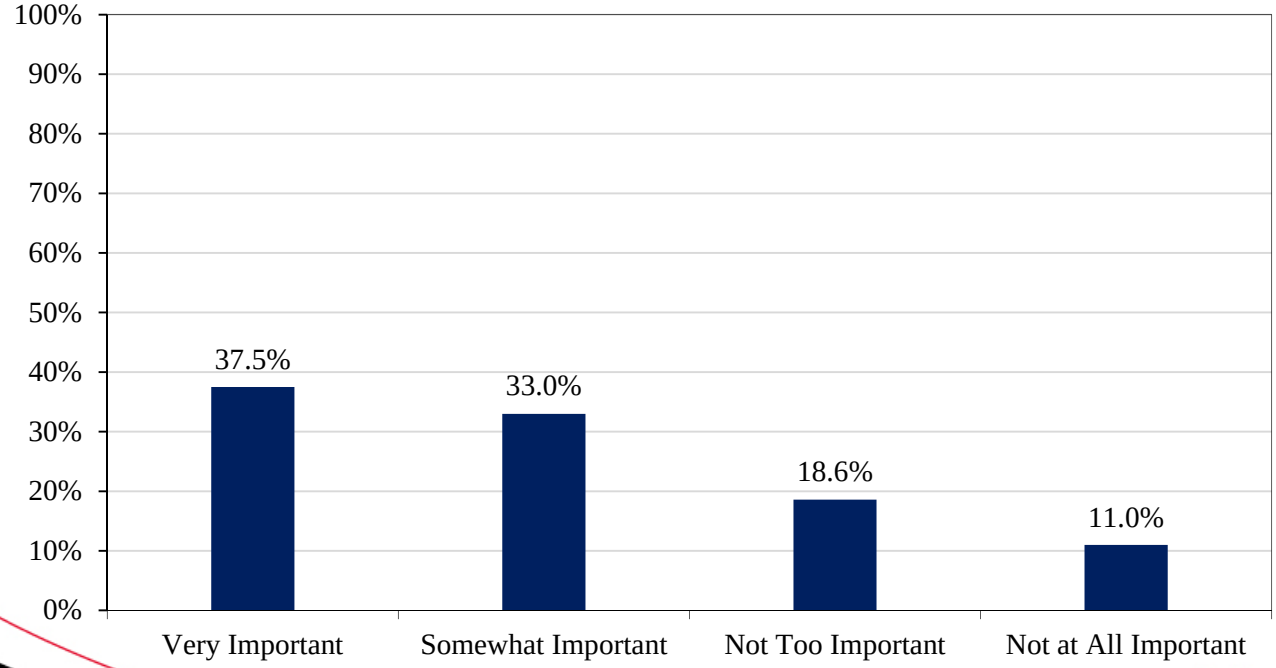


Chart 18.

"Overall, how important is disposing of leaves using recycling practices like mulching and composting to your household?"



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APPENDIX 1.2

DETAILED TABLES

Question 1: All things considered, how satisfied are you with the quality of life in the City of Montgomery?

		VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISIED	Count
City of Montgomery Residents		66.7%	31.5%	1.2%	0.6%	908
	.					
Children under 18 in HH	No Children under 18 in HH	68.9%	29.6%	1.1%	0.4%	540
	Children under 18 in HH	62.7%	35.0%	1.4%	0.8%	354
	.					
How Many Years Lived in Montgomery	Less than 1 year	64.0%	32.0%	4.0%		25
	1 - 5 years	64.0%	32.7%	2.7%	0.7%	150
	6 - 15 years	64.4%	34.2%	0.9%	0.5%	222
	More than 15 years	68.6%	30.0%	0.8%	0.6%	497
	.					
Section of the City Respondent Lives In	Section 1	66.2%	32.0%	1.3%	0.4%	228
	Section 2	68.2%	29.5%	1.2%	1.2%	173
	Section 3	64.6%	34.2%	0.8%	0.4%	243
	Section 4	66.2%	31.5%	1.9%	0.5%	216
	.					

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Question 3: What is your household's NUMBER ONE source of information about City of Montgomery services, projects or events?

		MONTGOMERY BULLETIN	OTHER CITY OF MONTGOMERY MAILINGS	THE CITY OF MONTGOMERY WEB SITE	EMAIL COMMUINICATIONS FROM THE CITY OF MONTGOMERY	THE CITY OF MONTGOMERY SOCIAL MEDIA	NEWSPAPER
City of Montgomery Residents		86.1%	0.7%	5.9%	1.2%	1.2%	3.6%
	.						
Children under 18 in HH	No Children under 18 in HH	88.1%	0.7%	4.6%	0.2%	0.4%	4.1%
	Children under 18 in HH	82.8%	0.6%	8.0%	2.9%	2.6%	2.6%
	.						
How Many Years Lived in Montgomery	Less than 1 year	76.0%	4.0%	16.0%	4.0%		
	1 - 5 years	82.7%	0.7%	10.7%	2.0%	1.3%	0.7%
	6 - 15 years	83.6%		6.8%	1.4%	3.7%	2.3%
	More than 15 years	88.6%	0.8%	3.7%	0.8%	0.2%	5.1%
	.						
Section of the City Respondent Lives In	Section 1	84.6%	0.4%	6.6%	0.9%	1.8%	4.0%
	Section 2	88.3%		5.8%	1.8%		3.5%
	Section 3	85.5%	0.4%	5.8%	1.7%	1.7%	2.9%
	Section 4	86.0%	1.9%	4.7%	0.9%	1.4%	4.2%
	.						

Question 3: What is your household's NUMBER ONE source of information about City of Montgomery services, projects or events?

		SOME OTHER SOURCE	Count
City of Montgomery Residents		1.3%	900
	.		
Children under 18 in HH	No Children under 18 in HH	1.9%	538
	Children under 18 in HH	0.6%	349
	.		
How Many Years Lived in Montgomery	Less than 1 year		25
	1 - 5 years	2.0%	150
	6 - 15 years	2.3%	219
	More than 15 years	0.8%	493
	.		
Section of the City Respondent Lives In	Section 1	1.8%	227
	Section 2	0.6%	171
	Section 3	2.1%	242
	Section 4	0.9%	215
	.		

Question 4: What is your household's NUMBER TWO source of information about City of Montgomery services, projects or events?

		MONTGOMERY BULLETIN	OTHER CITY OF MONTGOMERY MAILINGS	THE CITY OF MONTGOMERY WEB SITE	EMAIL COMMUNICATIONS FROM THE CITY OF MONTGOMERY	THE CITY OF MONTGOMERY SOCIAL MEDIA	NEWSPAPER
City of Montgomery Residents		11.1%	18.6%	30.8%	7.8%	2.5%	21.0%
	.						
Children under 18 in HH	No Children under 18 in HH	10.0%	22.0%	24.9%	7.3%	1.9%	25.7%
	Children under 18 in HH	12.9%	13.5%	38.5%	8.8%	3.5%	14.4%
	.						
How Many Years Lived in Montgomery	Less than 1 year	20.8%	20.8%	41.7%	4.2%		4.2%
	1 - 5 years	14.6%	15.3%	34.7%	9.0%	2.8%	11.1%
	6 - 15 years	11.5%	15.7%	34.1%	9.7%	5.1%	18.4%
	More than 15 years	9.5%	20.9%	26.6%	7.0%	1.5%	26.4%
	.						
Section of the City Respondent Lives In	Section 1	12.8%	17.4%	29.8%	12.4%	2.8%	16.5%
	Section 2	6.0%	27.4%	25.6%	9.5%	1.8%	22.6%
	Section 3	12.8%	15.4%	34.6%	4.7%	3.8%	20.5%
	Section 4	11.1%	16.8%	28.8%	6.2%	1.9%	26.0%
	.						

Question 4: What is your household's NUMBER TWO source of information about City of Montgomery services, projects or events?

		SOME OTHER SOURCE	Count
City of Montgomery Residents		8.2%	871
	.		
Children under 18 in HH	No Children under 18 in HH	8.1%	518
	Children under 18 in HH	8.2%	340
	.		
How Many Years Lived in Montgomery	Less than 1 year	8.3%	24
	1 - 5 years	12.5%	144
	6 - 15 years	5.5%	217
	More than 15 years	8.0%	473
	.		
Section of the City Respondent Lives In	Section 1	8.3%	218
	Section 2	7.1%	168
	Section 3	8.1%	234
	Section 4	9.1%	208
	.		

Question 5a: How useful is...The City of Montgomery Web site (www.montgomeryohio.org)...to the members of your household?

		VERY USEFUL	SOMEWHAT USEFUL	NOT USEFUL	NEVER SEEN / READ COMMUNICATION	Count
City of Montgomery Residents		35.5%	44.4%	4.2%	15.9%	885
	.					
Children under 18 in HH	No Children under 18 in HH	31.0%	42.6%	5.0%	21.4%	523
	Children under 18 in HH	41.4%	48.0%	3.1%	7.4%	350
	.					
How Many Years Lived in Montgomery	Less than 1 year	48.0%	36.0%	4.0%	12.0%	25
	1 - 5 years	40.3%	43.6%	2.7%	13.4%	149
	6 - 15 years	38.5%	48.2%	2.3%	11.0%	218
	More than 15 years	31.4%	44.1%	5.6%	18.9%	481
	.					
Section of the City Respondent Lives In	Section 1	37.0%	44.7%	3.2%	15.1%	219
	Section 2	32.2%	45.6%	4.7%	17.5%	171
	Section 3	37.4%	41.6%	6.7%	14.3%	238
	Section 4	33.0%	46.7%	2.8%	17.5%	212
	.					

Question 5b: How useful is...'Montgomery Bulletin', the monthly City of Montgomery newsletter...to the members of your household?

		VERY USEFUL	SOMEWHAT USEFUL	NOT USEFUL	NEVER SEEN / READ COMMUNICATION	Count
City of Montgomery Residents		81.4%	17.3%	0.9%	0.4%	897
	.					
Children under 18 in HH	No Children under 18 in HH	82.6%	16.5%	0.7%	0.2%	534
	Children under 18 in HH	79.2%	18.8%	1.1%	0.9%	351
	.					
How Many Years Lived in Montgomery	Less than 1 year	76.0%	20.0%		4.0%	25
	1 - 5 years	77.2%	21.5%	0.7%	0.7%	149
	6 - 15 years	78.7%	18.6%	2.7%		221
	More than 15 years	84.1%	15.3%	0.2%	0.4%	490
	.					
Section of the City Respondent Lives In	Section 1	80.5%	18.1%	0.9%	0.4%	226
	Section 2	84.2%	13.5%	1.8%	0.6%	171
	Section 3	80.8%	18.0%	1.3%		239
	Section 4	79.1%	20.0%		0.9%	215
	.					

Question 5c: How useful are...Other City of Montgomery communications (e.g. oversized postcards, brochures)...to the members of your household?

		VERY USEFUL	SOMEWHAT USEFUL	NOT USEFUL	NEVER SEEN / READ COMMUNICATION	Count
City of Montgomery Residents		18.3%	48.2%	15.3%	18.2%	884
	.					
Children under 18 in HH	No Children under 18 in HH	21.2%	46.5%	13.2%	19.1%	523
	Children under 18 in HH	14.3%	51.0%	18.3%	16.3%	349
	.					
How Many Years Lived in Montgomery	Less than 1 year	16.0%	44.0%	16.0%	24.0%	25
	1 - 5 years	12.2%	48.0%	14.2%	25.7%	148
	6 - 15 years	13.4%	50.5%	20.8%	15.3%	216
	More than 15 years	22.6%	48.0%	12.8%	16.6%	483
	.					
Section of the City Respondent Lives In	Section 1	15.2%	48.0%	19.7%	17.0%	223
	Section 2	20.7%	43.2%	18.9%	17.2%	169
	Section 3	18.1%	49.8%	14.3%	17.7%	237
	Section 4	19.1%	50.7%	9.1%	21.1%	209
	.					

Question 5d: How useful are...Bulletin boards/special events signs on City properties...to the members of your household?

		VERY USEFUL	SOMEWHAT USEFUL	NOT USEFUL	NEVER SEEN / READ COMMUNICATION	Count
City of Montgomery Residents		9.1%	44.1%	21.8%	24.9%	879
	.					
Children under 18 in HH	No Children under 18 in HH	10.3%	40.4%	23.2%	26.1%	517
	Children under 18 in HH	7.4%	50.0%	19.4%	23.1%	350
	.					
How Many Years Lived in Montgomery	Less than 1 year	12.5%	29.2%	20.8%	37.5%	24
	1 - 5 years	6.2%	45.9%	14.4%	33.6%	146
	6 - 15 years	8.7%	47.7%	23.9%	19.7%	218
	More than 15 years	10.0%	43.2%	22.8%	24.0%	479
	.					
Section of the City Respondent Lives In	Section 1	10.4%	39.6%	23.0%	27.0%	222
	Section 2	6.0%	44.3%	25.1%	24.6%	167
	Section 3	10.5%	44.1%	22.3%	23.1%	238
	Section 4	8.3%	47.6%	17.5%	26.7%	206
	.					

Question 5e: How useful is...The CodeRed automated calling system that notifies residents about emergencies...to the members of your household?

		VERY USEFUL	SOMEWHAT USEFUL	NOT USEFUL	NEVER SEEN / READ COMMUNICATION	Count
City of Montgomery Residents		46.2%	22.9%	3.2%	27.8%	888
	.					
Children under 18 in HH	No Children under 18 in HH	51.8%	22.5%	4.0%	21.7%	525
	Children under 18 in HH	38.2%	23.6%	2.0%	36.2%	351
	.					
How Many Years Lived in Montgomery	Less than 1 year	29.2%	12.5%	4.2%	54.2%	24
	1 - 5 years	27.7%	20.3%	2.0%	50.0%	148
	6 - 15 years	48.4%	23.7%	2.7%	25.1%	219
	More than 15 years	52.2%	23.7%	3.5%	20.6%	485
	.					
Section of the City Respondent Lives In	Section 1	48.0%	23.6%	3.6%	24.9%	225
	Section 2	42.4%	23.5%	2.4%	31.8%	170
	Section 3	47.1%	21.4%	2.5%	29.0%	238
	Section 4	46.9%	23.0%	3.8%	26.3%	209
	.					

Question 5f: How useful is...The City of Montgomery social media (Twitter, Facebook, YouTube and/or MyCommunitree.org)...to the members of your household?

		VERY USEFUL	SOMEWHAT USEFUL	NOT USEFUL	NEVER SEEN / READ COMMUNICATION	Count
City of Montgomery Residents		4.3%	14.1%	14.9%	66.7%	880
	.					
Children under 18 in HH	No Children under 18 in HH	2.5%	11.6%	16.8%	69.2%	519
	Children under 18 in HH	7.2%	18.3%	12.6%	61.9%	349
	.					
How Many Years Lived in Montgomery	Less than 1 year		24.0%	12.0%	64.0%	25
	1 - 5 years	6.1%	12.8%	10.1%	70.9%	148
	6 - 15 years	6.0%	20.3%	15.7%	58.1%	217
	More than 15 years	3.3%	11.5%	16.1%	69.0%	478
	.					
Section of the City Respondent Lives In	Section 1	4.1%	12.3%	18.2%	65.5%	220
	Section 2	4.2%	12.5%	13.7%	69.6%	168
	Section 3	5.5%	15.1%	14.7%	64.7%	238
	Section 4	3.3%	16.7%	11.5%	68.4%	209
	.					

Question 5g: How useful are...Email communications from the City of Montgomery (e.g. information about Council meetings, City programs and/or activities, the 'Montgomery Bulletin' via email)...to the members of your household?

		VERY USEFUL	SOMEWHAT USEFUL	NOT USEFUL	NEVER SEEN / READ COMMUNICATION	Count
City of Montgomery Residents		15.3%	25.8%	8.2%	50.7%	880
	.					
Children under 18 in HH	No Children under 18 in HH	13.5%	25.0%	8.7%	52.8%	519
	Children under 18 in HH	18.1%	27.5%	7.7%	46.7%	349
	.					
How Many Years Lived in Montgomery	Less than 1 year	8.0%	16.0%	12.0%	64.0%	25
	1 - 5 years	17.6%	20.9%	4.7%	56.8%	148
	6 - 15 years	19.8%	28.1%	7.8%	44.2%	217
	More than 15 years	13.0%	27.0%	9.2%	50.8%	478
	.					
Section of the City Respondent Lives In	Section 1	16.4%	24.1%	6.4%	53.2%	220
	Section 2	16.7%	28.0%	10.7%	44.6%	168
	Section 3	14.2%	27.6%	9.2%	49.0%	239
	Section 4	14.4%	24.5%	7.2%	53.8%	208
	.					

Question 6: What is the best way for the City of Montgomery to provide information directly to you about City services, projects or events?

		MAIL	ELECTRONIC MAIL	SOCIAL MEDIA	SOME OTHER SOURCE	Count
City of Montgomery Residents		58.8%	37.6%	3.0%	0.6%	906
	.					
Children under 18 in HH	No Children under 18 in HH	64.3%	33.7%	1.7%	0.4%	540
	Children under 18 in HH	50.0%	44.1%	5.1%	0.8%	354
	.					
How Many Years Lived in Montgomery	Less than 1 year	48.0%	44.0%	8.0%		25
	1 - 5 years	47.3%	49.3%	3.3%		150
	6 - 15 years	55.4%	38.7%	5.4%	0.5%	222
	More than 15 years	64.0%	33.6%	1.6%	0.8%	497
	.					
Section of the City Respondent Lives In	Section 1	54.6%	41.4%	3.5%	0.4%	227
	Section 2	61.8%	35.3%	1.2%	1.7%	173
	Section 3	57.1%	38.0%	4.9%		245
	Section 4	59.5%	38.1%	2.3%		215
	.					

Question 7a: Please indicate how IMPORTANT EACH of these services is to your household...Police protection in my neighborhood.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	Count
City of Montgomery Residents		82.8%	15.1%	2.0%	0.1%	907
	.					
Children under 18 in HH	No Children under 18 in HH	83.9%	13.8%	2.2%		542
	Children under 18 in HH	81.4%	16.9%	1.4%	0.3%	354
	.					
How Many Years Lived in Montgomery	Less than 1 year	96.0%	4.0%			25
	1 - 5 years	78.0%	20.0%	1.3%	0.7%	150
	6 - 15 years	81.5%	16.7%	1.8%		222
	More than 15 years	84.4%	13.4%	2.2%		499
	.					
Section of the City Respondent Lives In	Section 1	85.1%	13.2%	1.3%	0.4%	228
	Section 2	77.5%	20.2%	2.3%		173
	Section 3	84.1%	14.3%	1.6%		245
	Section 4	83.8%	13.9%	2.3%		216
	.					

Question 7b: Please indicate how IMPORTANT EACH of these services is to your household...Fire and Emergency Medical Services.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	Count
City of Montgomery Residents		86.1%	12.8%	1.1%	907
	.				
Children under 18 in HH	No Children under 18 in HH	88.2%	11.1%	0.7%	542
	Children under 18 in HH	83.1%	15.3%	1.7%	354
	.				
How Many Years Lived in Montgomery	Less than 1 year	96.0%		4.0%	25
	1 - 5 years	78.7%	18.7%	2.7%	150
	6 - 15 years	83.8%	14.9%	1.4%	222
	More than 15 years	89.0%	10.6%	0.4%	499
	.				
Section of the City Respondent Lives In	Section 1	89.5%	10.1%	0.4%	228
	Section 2	84.4%	13.3%	2.3%	173
	Section 3	84.9%	14.3%	0.8%	245
	Section 4	85.6%	13.0%	1.4%	216
	.				

Question 7c: Please indicate how IMPORTANT EACH of these services is to your household...Street Maintenance.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		46.5%	49.4%	3.8%	0.1%	0.2%	905
	.						
Children under 18 in HH	No Children under 18 in HH	48.8%	47.9%	3.1%		0.2%	541
	Children under 18 in HH	42.9%	51.7%	4.8%	0.3%	0.3%	354
	.						
How Many Years Lived in Montgomery	Less than 1 year	44.0%	56.0%				25
	1 - 5 years	41.3%	53.3%	5.3%			150
	6 - 15 years	45.9%	48.6%	5.4%			222
	More than 15 years	48.4%	48.2%	2.8%	0.2%	0.4%	498
	.						
Section of the City Respondent Lives In	Section 1	47.6%	48.9%	3.1%		0.4%	227
	Section 2	50.9%	46.2%	2.3%		0.6%	173
	Section 3	45.7%	50.6%	3.7%			245
	Section 4	41.2%	51.9%	6.5%	0.5%		216
	.						

Question 7d: Please indicate how IMPORTANT EACH of these services is to your household...Snow and ice removal.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		51.0%	43.3%	5.0%	0.3%	0.3%	898
	.						
Children under 18 in HH	No Children under 18 in HH	53.0%	42.9%	3.2%	0.6%	0.4%	536
	Children under 18 in HH	48.4%	43.6%	7.7%		0.3%	351
	.						
How Many Years Lived in Montgomery	Less than 1 year	64.0%	28.0%	8.0%			25
	1 - 5 years	44.6%	46.6%	8.1%	0.7%		148
	6 - 15 years	49.5%	45.5%	4.5%	0.5%		220
	More than 15 years	53.2%	41.9%	4.0%	0.2%	0.6%	494
	.						
Section of the City Respondent Lives In	Section 1	54.2%	40.1%	4.8%		0.9%	227
	Section 2	52.0%	43.4%	3.5%	0.6%	0.6%	173
	Section 3	51.5%	42.3%	5.8%	0.4%		241
	Section 4	46.2%	47.6%	5.7%	0.5%		212
	.						

Question 7e: Please indicate how IMPORTANT EACH of these services is to your household...Trash collection by Rumpke.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		53.2%	40.5%	5.4%	0.2%	0.7%	904
	.						
Children under 18 in HH	No Children under 18 in HH	57.7%	37.7%	3.9%	0.2%	0.6%	539
	Children under 18 in HH	46.9%	44.4%	7.6%	0.3%	0.8%	354
	.						
How Many Years Lived in Montgomery	Less than 1 year	48.0%	44.0%	8.0%			25
	1 - 5 years	52.0%	40.0%	8.0%			150
	6 - 15 years	48.9%	43.0%	6.8%		1.4%	221
	More than 15 years	56.1%	39.0%	3.8%	0.4%	0.6%	497
	.						
Section of the City Respondent Lives In	Section 1	51.8%	39.5%	7.9%	0.4%	0.4%	228
	Section 2	54.7%	39.5%	4.1%		1.7%	172
	Section 3	55.1%	43.3%	1.6%			245
	Section 4	52.3%	37.9%	8.4%	0.5%	0.9%	214
	.						

Question 7f: Please indicate how IMPORTANT EACH of these services is to your household...Recyclable materials collection by Rumpke.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		46.4%	39.6%	11.2%	1.6%	1.2%	903
	.						
Children under 18 in HH	No Children under 18 in HH	48.2%	39.0%	10.0%	1.9%	0.9%	539
	Children under 18 in HH	43.9%	40.2%	13.0%	1.1%	1.7%	353
	.						
How Many Years Lived in Montgomery	Less than 1 year	56.0%	32.0%	12.0%			25
	1 - 5 years	47.0%	38.3%	10.7%	2.0%	2.0%	149
	6 - 15 years	44.3%	42.5%	10.9%	0.9%	1.4%	221
	More than 15 years	46.9%	38.8%	11.5%	1.8%	1.0%	497
	.						
Section of the City Respondent Lives In	Section 1	45.8%	38.3%	12.8%	1.3%	1.8%	227
	Section 2	47.4%	37.6%	9.8%	4.0%	1.2%	173
	Section 3	45.7%	43.3%	9.8%	0.8%	0.4%	245
	Section 4	46.3%	38.3%	12.6%	0.9%	1.9%	214
	.						

Question 7g: Please indicate how IMPORTANT EACH of these services is to your household...Yard waste collection by Rumpke.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		38.5%	36.8%	13.8%	5.4%	5.6%	897
	.						
Children under 18 in HH	No Children under 18 in HH	40.3%	36.0%	12.0%	5.4%	6.2%	533
	Children under 18 in HH	36.3%	37.4%	16.7%	5.1%	4.5%	353
	.						
How Many Years Lived in Montgomery	Less than 1 year	44.0%	32.0%	20.0%	4.0%		25
	1 - 5 years	35.8%	34.5%	16.9%	4.1%	8.8%	148
	6 - 15 years	34.9%	39.4%	16.1%	6.4%	3.2%	218
	More than 15 years	40.8%	36.4%	11.7%	5.3%	5.9%	495
	.						
Section of the City Respondent Lives In	Section 1	37.9%	34.8%	14.1%	7.0%	6.2%	227
	Section 2	34.3%	33.1%	16.3%	8.7%	7.6%	172
	Section 3	38.7%	43.2%	12.8%	3.3%	2.1%	243
	Section 4	43.3%	33.3%	14.3%	3.3%	5.7%	210
	.						

Question 7h: Please indicate how IMPORTANT EACH of these services is to your household...Brush collection by City of Montgomery (twice annually).

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		25.4%	34.6%	23.9%	9.6%	6.5%	896
	.						
Children under 18 in HH	No Children under 18 in HH	26.9%	33.1%	22.9%	9.6%	7.5%	532
	Children under 18 in HH	22.9%	37.4%	25.5%	9.3%	4.8%	353
	.						
How Many Years Lived in Montgomery	Less than 1 year	28.0%	24.0%	36.0%	8.0%	4.0%	25
	1 - 5 years	21.2%	32.9%	26.7%	11.0%	8.2%	146
	6 - 15 years	21.9%	42.5%	21.9%	9.1%	4.6%	219
	More than 15 years	27.7%	32.5%	23.4%	9.5%	6.9%	495
	.						
Section of the City Respondent Lives In	Section 1	25.7%	30.1%	25.2%	11.1%	8.0%	226
	Section 2	21.8%	28.8%	29.4%	11.2%	8.8%	170
	Section 3	24.7%	40.3%	20.6%	9.9%	4.5%	243
	Section 4	27.8%	37.7%	22.6%	7.1%	4.7%	212
	.						

Question 7i: Please indicate how IMPORTANT EACH of these services is to your household...Beautification efforts (e.g. plantings, flowers, roadway medians, downtown, entryways).

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		22.3%	42.6%	30.1%	4.3%	0.7%	906
	.						
Children under 18 in HH	No Children under 18 in HH	23.5%	40.9%	31.1%	4.1%	0.6%	541
	Children under 18 in HH	20.3%	45.5%	28.5%	4.8%	0.8%	354
	.						
How Many Years Lived in Montgomery	Less than 1 year	28.0%	44.0%	24.0%	4.0%		25
	1 - 5 years	28.0%	46.7%	22.0%	3.3%		150
	6 - 15 years	20.8%	46.2%	26.7%	5.9%	0.5%	221
	More than 15 years	20.8%	39.9%	34.3%	4.0%	1.0%	499
	.						
Section of the City Respondent Lives In	Section 1	19.7%	41.7%	32.0%	6.1%	0.4%	228
	Section 2	24.3%	46.2%	24.3%	4.0%	1.2%	173
	Section 3	21.6%	46.9%	27.3%	3.3%	0.8%	245
	Section 4	22.8%	36.3%	35.8%	4.7%	0.5%	215
	.						

Question 7j: Please indicate how IMPORTANT EACH of these services is to your household...Recreation programs (e.g. municipal pool, youth programs such as karate, and adult programs such as fitness and tai chi).

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		15.5%	29.0%	35.3%	15.5%	4.8%	904
	.						
Children under 18 in HH	No Children under 18 in HH	12.1%	26.0%	38.8%	17.1%	6.1%	539
	Children under 18 in HH	21.2%	33.3%	30.2%	12.7%	2.5%	354
	.						
How Many Years Lived in Montgomery	Less than 1 year	36.0%	16.0%	32.0%	12.0%	4.0%	25
	1 - 5 years	24.8%	38.9%	24.8%	9.4%	2.0%	149
	6 - 15 years	15.8%	30.8%	34.4%	16.7%	2.3%	221
	More than 15 years	11.8%	25.7%	39.2%	16.7%	6.6%	498
	.						
Section of the City Respondent Lives In	Section 1	13.6%	28.1%	38.6%	15.4%	4.4%	228
	Section 2	12.2%	36.0%	33.1%	15.7%	2.9%	172
	Section 3	16.3%	26.1%	34.3%	17.1%	6.1%	245
	Section 4	19.6%	27.1%	33.2%	15.4%	4.7%	214
	.						

Question 7k: Please indicate how IMPORTANT EACH of these services is to your household...Community events (e.g. Fourth of July, Bastille Day and Holiday in the Village)

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		18.4%	33.8%	35.2%	10.1%	2.5%	904
	.						
Children under 18 in HH	No Children under 18 in HH	16.7%	31.3%	37.6%	11.1%	3.3%	540
	Children under 18 in HH	21.2%	37.7%	31.2%	8.5%	1.4%	353
	.						
How Many Years Lived in Montgomery	Less than 1 year	20.8%	29.2%	41.7%	4.2%	4.2%	24
	1 - 5 years	26.2%	34.9%	29.5%	8.7%	0.7%	149
	6 - 15 years	18.0%	37.8%	32.9%	9.5%	1.8%	222
	More than 15 years	16.3%	32.1%	37.3%	11.0%	3.2%	498
	.						
Section of the City Respondent Lives In	Section 1	16.9%	32.0%	35.1%	12.4%	3.6%	225
	Section 2	12.1%	37.0%	34.7%	13.9%	2.3%	173
	Section 3	16.7%	31.8%	40.8%	8.6%	2.0%	245
	Section 4	26.4%	34.3%	29.6%	6.9%	2.8%	216
	.						

Question 7l: Please indicate how IMPORTANT EACH of these services is to your household...Maintenance of City of Montgomery parks.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	Count
City of Montgomery Residents		42.3%	44.8%	11.9%	1.0%	900
	.					
Children under 18 in HH	No Children under 18 in HH	41.1%	43.6%	13.8%	1.5%	535
	Children under 18 in HH	44.4%	46.3%	9.0%	0.3%	354
	.					
How Many Years Lived in Montgomery	Less than 1 year	48.0%	44.0%	8.0%		25
	1 - 5 years	52.0%	38.7%	9.3%		150
	6 - 15 years	40.3%	51.1%	8.6%		221
	More than 15 years	40.2%	43.6%	14.4%	1.8%	493
	.					
Section of the City Respondent Lives In	Section 1	41.4%	45.8%	10.6%	2.2%	227
	Section 2	43.9%	44.4%	11.1%	0.6%	171
	Section 3	39.9%	46.5%	12.8%	0.8%	243
	Section 4	43.9%	41.6%	14.0%	0.5%	214
	.					

Question 7m: Please indicate how IMPORTANT EACH of these services is to your household...Enforcement of property maintenance (e.g. yard maintenance, physical appearance) in my neighborhood.

		EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		32.4%	40.3%	20.2%	6.1%	1.0%	905
	.						
Children under 18 in HH	No Children under 18 in HH	37.2%	38.9%	18.9%	4.1%	0.9%	540
	Children under 18 in HH	25.4%	42.4%	22.3%	8.8%	1.1%	354
	.						
How Many Years Lived in Montgomery	Less than 1 year	36.0%	48.0%	4.0%	12.0%		25
	1 - 5 years	29.3%	38.7%	24.0%	6.7%	1.3%	150
	6 - 15 years	33.2%	37.3%	20.5%	8.6%	0.5%	220
	More than 15 years	33.1%	41.7%	19.8%	4.2%	1.2%	499
	.						
Section of the City Respondent Lives In	Section 1	32.6%	37.4%	21.1%	7.0%	1.8%	227
	Section 2	35.8%	42.8%	19.1%	2.3%		173
	Section 3	29.8%	42.4%	19.6%	7.3%	0.8%	245
	Section 4	32.1%	40.0%	20.0%	6.5%	1.4%	215
	.						

Question 8a: Please indicate how SATISFIED your household is with...Police protection in my neighborhood.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		74.1%	22.0%	2.8%	1.0%	0.1%	896
	.						
Children under 18 in HH	No Children under 18 in HH	76.5%	20.1%	2.4%	0.9%		536
	Children under 18 in HH	70.8%	24.4%	3.4%	1.1%	0.3%	353
	.						
How Many Years Lived in Montgomery	Less than 1 year	68.0%	24.0%	8.0%			25
	1 - 5 years	68.7%	25.3%	4.0%	1.3%	0.7%	150
	6 - 15 years	70.0%	28.2%	0.9%	0.9%		220
	More than 15 years	78.1%	17.8%	3.0%	1.0%		493
	.						
Section of the City Respondent Lives In	Section 1	73.0%	22.6%	2.7%	1.3%	0.4%	226
	Section 2	72.8%	20.8%	4.6%	1.7%		173
	Section 3	75.6%	21.9%	1.7%	0.8%		242
	Section 4	75.6%	22.5%	1.9%			213
	.						
Importance of Police Protection in Neighborhood	Extremely Important	80.0%	17.6%	1.5%	0.9%		740
	Very Important	49.6%	43.8%	5.1%	1.5%		137
	Somewhat / Not Very / Not at All Important	21.1%	36.8%	36.8%		5.3%	19
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	74.3%	22.0%	2.7%	1.0%		878
	Dissatisfied	68.8%	18.8%	6.2%		6.2%	16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	76.6%	19.9%	2.5%	0.9%		788
	Neither	54.4%	38.2%	4.4%	1.5%	1.5%	68
	Disagree	61.1%	30.6%	5.6%	2.8%		36

Question 8b: Please indicate how SATISFIED your household is with...Fire and Emergency Medical Services.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	Count
City of Montgomery Residents		77.0%	19.6%	3.1%	0.3%	895
	.					
Children under 18 in HH	No Children under 18 in HH	80.2%	17.8%	1.9%	0.2%	535
	Children under 18 in HH	72.0%	22.4%	5.1%	0.6%	353
	.					
How Many Years Lived in Montgomery	Less than 1 year	68.0%	16.0%	16.0%		25
	1 - 5 years	70.0%	26.0%	3.3%	0.7%	150
	6 - 15 years	69.5%	26.4%	3.6%	0.5%	220
	More than 15 years	82.7%	14.8%	2.2%	0.2%	492
	.					
Section of the City Respondent Lives In	Section 1	78.8%	18.6%	2.2%	0.4%	226
	Section 2	72.7%	22.7%	4.1%	0.6%	172
	Section 3	76.9%	19.4%	3.7%		242
	Section 4	78.9%	18.8%	1.9%	0.5%	213
	.					
Importance of Fire and Emergency Medical Services	Extremely Important	82.6%	14.4%	2.7%	0.3%	769
	Very Important	43.1%	51.7%	5.2%		116
	Somewhat / Not Very / Not at All Important	40.0%	40.0%	10.0%	10.0%	10
	.					
Satisfaction - Quality of Life in Montgomery	Satisfied	77.3%	19.5%	3.1%	0.1%	877
	Dissatisfied	62.5%	18.8%	6.2%	12.5%	16
	.					
Agree/Disagree Services Good Value for Taxes Paid	Agree	79.9%	17.1%	2.8%	0.1%	788
	Neither	53.7%	37.3%	7.5%	1.5%	67
	Disagree	58.3%	36.1%	2.8%	2.8%	36

Question 8c: Please indicate how SATISFIED your household is with...Street Maintenance.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		47.2%	41.1%	7.5%	3.4%	0.8%	890
	.						
Children under 18 in HH	No Children under 18 in HH	48.7%	40.8%	7.3%	2.6%	0.6%	532
	Children under 18 in HH	44.9%	41.4%	8.0%	4.6%	1.1%	350
	.						
How Many Years Lived in Montgomery	Less than 1 year	54.2%	29.2%	12.5%	4.2%		24
	1 - 5 years	43.0%	46.3%	7.4%	2.7%	0.7%	149
	6 - 15 years	45.6%	41.9%	6.0%	5.5%	0.9%	217
	More than 15 years	48.8%	39.6%	8.1%	2.6%	0.8%	492
	.						
Section of the City Respondent Lives In	Section 1	48.0%	40.4%	6.7%	3.1%	1.8%	225
	Section 2	49.1%	36.8%	9.4%	4.1%	0.6%	171
	Section 3	46.9%	39.8%	9.1%	3.7%	0.4%	241
	Section 4	46.4%	45.0%	5.7%	2.4%	0.5%	211
	.						
Importance of Street Maintenance	Extremely Important	58.5%	29.1%	7.5%	3.9%	1.0%	412
	Very Important	38.0%	51.7%	7.1%	3.0%	0.2%	439
	Somewhat / Not Very / Not at All Important	27.0%	51.4%	13.5%	2.7%	5.4%	37
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	47.9%	40.8%	7.3%	3.2%	0.8%	873
	Dissatisfied	6.7%	60.0%	20.0%	13.3%		15
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	49.9%	41.1%	5.6%	2.9%	0.4%	783
	Neither	29.4%	36.8%	26.5%	7.4%		68
	Disagree	22.2%	47.2%	13.9%	5.6%	11.1%	36

Question 8d: Please indicate how SATISFIED your household is with...Snow and ice removal.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		53.8%	38.2%	4.6%	2.6%	0.8%	889
	.						
Children under 18 in HH	No Children under 18 in HH	56.8%	36.2%	4.5%	1.7%	0.8%	533
	Children under 18 in HH	49.0%	41.3%	4.9%	4.0%	0.9%	349
	.						
How Many Years Lived in Montgomery	Less than 1 year	52.0%	40.0%	4.0%	4.0%		25
	1 - 5 years	50.0%	41.9%	4.1%	3.4%	0.7%	148
	6 - 15 years	47.2%	46.3%	4.1%	1.8%	0.5%	218
	More than 15 years	58.0%	33.3%	5.1%	2.7%	1.0%	490
	.						
Section of the City Respondent Lives In	Section 1	53.1%	40.6%	3.6%	1.3%	1.3%	224
	Section 2	55.0%	35.7%	4.1%	3.5%	1.8%	171
	Section 3	57.3%	35.7%	4.6%	2.5%		241
	Section 4	51.7%	38.4%	5.7%	3.8%	0.5%	211
	.						
Importance of Snow and Ice Removal	Extremely Important	63.5%	28.3%	4.2%	3.1%	0.9%	452
	Very Important	44.7%	48.7%	4.2%	2.1%	0.3%	380
	Somewhat / Not Very / Not at All Important	32.7%	51.0%	10.2%	2.0%	4.1%	49
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	54.4%	38.3%	4.1%	2.4%	0.8%	873
	Dissatisfied	21.4%	28.6%	35.7%	14.3%		14
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	56.6%	37.5%	2.9%	2.3%	0.6%	784
	Neither	32.8%	40.3%	23.9%	1.5%	1.5%	67
	Disagree	32.4%	47.1%	5.9%	11.8%	2.9%	34

Question 8e: Please indicate how SATISFIED your household is with...Trash collection by Rumpke.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		62.2%	32.0%	4.4%	0.9%	0.4%	890
	.						
Children under 18 in HH	No Children under 18 in HH	66.4%	30.2%	2.8%	0.4%	0.2%	529
	Children under 18 in HH	56.1%	34.8%	6.5%	1.7%	0.8%	353
	.						
How Many Years Lived in Montgomery	Less than 1 year	64.0%	20.0%	12.0%	4.0%		25
	1 - 5 years	54.4%	40.8%	4.1%	0.7%		147
	6 - 15 years	55.5%	36.2%	6.0%	1.4%	0.9%	218
	More than 15 years	67.3%	28.5%	3.3%	0.6%	0.4%	492
	.						
Section of the City Respondent Lives In	Section 1	61.5%	33.2%	4.0%	0.9%	0.4%	226
	Section 2	63.9%	32.0%	3.0%	0.6%	0.6%	169
	Section 3	62.1%	32.9%	4.1%	0.8%		243
	Section 4	63.0%	28.9%	5.7%	1.4%	0.9%	211
	.						
Importance of Trash Collection by Rumpke	Extremely Important	75.4%	21.0%	2.8%	0.8%		472
	Very Important	51.8%	44.0%	3.6%	0.3%	0.3%	359
	Somewhat / Not Very / Not at All Important	19.3%	47.4%	22.8%	5.3%	5.3%	57
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	62.7%	31.7%	4.3%	0.8%	0.5%	874
	Dissatisfied	35.7%	50.0%	7.1%	7.1%		14
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	65.6%	29.6%	4.2%	0.3%	0.3%	783
	Neither	34.8%	54.5%	6.1%	3.0%	1.5%	66
	Disagree	37.8%	43.2%	5.4%	10.8%	2.7%	37

Question 8f: Please indicate how SATISFIED your household is with...Recyclable materials collection by Rumpke.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		59.9%	32.9%	5.5%	1.1%	0.6%	888
	.						
Children under 18 in HH	No Children under 18 in HH	63.1%	30.7%	5.1%	0.8%	0.4%	528
	Children under 18 in HH	54.8%	36.6%	6.0%	1.7%	0.9%	352
	.						
How Many Years Lived in Montgomery	Less than 1 year	56.0%	28.0%	12.0%	4.0%		25
	1 - 5 years	49.3%	43.2%	6.8%	0.7%		148
	6 - 15 years	56.2%	36.9%	5.1%	1.4%	0.5%	217
	More than 15 years	64.7%	28.6%	4.9%	1.0%	0.8%	490
	.						
Section of the City Respondent Lives In	Section 1	58.9%	32.6%	7.6%	0.4%	0.4%	224
	Section 2	60.6%	32.9%	4.7%	0.6%	1.2%	170
	Section 3	60.9%	32.9%	5.3%	0.8%		243
	Section 4	61.4%	31.0%	4.3%	2.4%	1.0%	210
	.						
Importance of Recyclable Materials Collection by Rumpke	Extremely Important	78.6%	18.0%	2.2%	0.7%	0.5%	412
	Very Important	49.4%	46.3%	3.1%	1.1%		350
	Somewhat / Not Very / Not at All Important	27.6%	43.9%	23.6%	2.4%	2.4%	123
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	60.6%	32.4%	5.3%	1.1%	0.6%	870
	Dissatisfied	25.0%	56.2%	18.8%			16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	63.4%	30.2%	5.0%	1.0%	0.4%	781
	Neither	32.8%	52.2%	11.9%	1.5%	1.5%	67
	Disagree	33.3%	55.6%	5.6%	2.8%	2.8%	36

Question 8g: Please indicate how SATISFIED your household is with...Yard waste collection by Rumpke.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		44.0%	32.4%	16.9%	4.3%	2.5%	887
	.						
Children under 18 in HH	No Children under 18 in HH	47.1%	31.9%	17.3%	2.5%	1.3%	527
	Children under 18 in HH	38.9%	33.2%	16.8%	7.1%	4.0%	352
	.						
How Many Years Lived in Montgomery	Less than 1 year	44.0%	36.0%	12.0%	8.0%		25
	1 - 5 years	29.1%	37.8%	24.3%	6.8%	2.0%	148
	6 - 15 years	40.0%	34.4%	16.3%	5.6%	3.7%	215
	More than 15 years	49.9%	29.7%	15.5%	2.9%	2.0%	491
	.						
Section of the City Respondent Lives In	Section 1	41.8%	30.2%	21.3%	4.0%	2.7%	225
	Section 2	46.2%	31.0%	18.7%	1.8%	2.3%	171
	Section 3	45.6%	34.3%	12.6%	5.0%	2.5%	239
	Section 4	43.8%	32.9%	15.7%	5.2%	2.4%	210
	.						
Importance of Yard Waste Collection by Rumpke	Extremely Important	61.8%	22.1%	7.1%	6.2%	2.9%	340
	Very Important	41.4%	44.2%	8.9%	4.0%	1.5%	326
	Somewhat / Not Very / Not at All Important	19.5%	30.2%	45.1%	1.9%	3.3%	215
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	44.4%	32.5%	16.6%	4.1%	2.4%	870
	Dissatisfied	18.8%	25.0%	37.5%	12.5%	6.2%	16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	46.8%	31.9%	16.2%	3.7%	1.4%	780
	Neither	25.4%	35.8%	26.9%	4.5%	7.5%	67
	Disagree	18.9%	32.4%	16.2%	16.2%	16.2%	37

Question 8h: Please indicate how SATISFIED your household is with...Brush collection by City of Montgomery (twice annually).

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		36.4%	33.0%	25.3%	3.2%	2.0%	881
	.						
Children under 18 in HH	No Children under 18 in HH	36.6%	33.0%	27.2%	2.3%	1.0%	522
	Children under 18 in HH	36.2%	32.8%	22.8%	4.6%	3.7%	351
	.						
How Many Years Lived in Montgomery	Less than 1 year	28.0%	28.0%	36.0%	8.0%		25
	1 - 5 years	28.6%	29.9%	33.3%	5.4%	2.7%	147
	6 - 15 years	36.3%	34.0%	23.1%	4.2%	2.4%	212
	More than 15 years	39.1%	33.7%	23.5%	1.8%	1.8%	489
	.						
Section of the City Respondent Lives In	Section 1	35.7%	30.8%	29.5%	1.3%	2.7%	224
	Section 2	35.1%	32.1%	31.0%	1.2%	0.6%	168
	Section 3	37.8%	33.6%	22.7%	3.8%	2.1%	238
	Section 4	37.3%	34.0%	20.6%	5.3%	2.9%	209
	.						
Importance of Brush Collection by City of Montgomery (twice annually)	Extremely Important	59.5%	20.7%	9.9%	5.9%	4.1%	222
	Very Important	40.5%	41.2%	13.1%	4.9%	0.3%	306
	Somewhat / Not Very / Not at All Important	18.5%	33.8%	45.7%		2.0%	346
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	36.8%	33.1%	24.8%	3.2%	2.1%	864
	Dissatisfied	18.8%	31.2%	50.0%			16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	38.5%	33.9%	24.0%	2.5%	1.2%	775
	Neither	21.2%	27.3%	40.9%	7.6%	3.0%	66
	Disagree	21.6%	21.6%	27.0%	10.8%	18.9%	37

Question 8i: Please indicate how SATISFIED your household is with...Beautification efforts (e.g. plantings, flowers, roadway medians, downtown, entryways).

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		46.2%	42.2%	10.6%	0.7%	0.3%	894
	.						
Children under 18 in HH	No Children under 18 in HH	46.4%	42.4%	10.7%	0.6%		535
	Children under 18 in HH	46.2%	41.3%	10.8%	0.9%	0.9%	351
	.						
How Many Years Lived in Montgomery	Less than 1 year	44.0%	40.0%	8.0%	4.0%	4.0%	25
	1 - 5 years	45.0%	45.6%	9.4%			149
	6 - 15 years	50.5%	38.2%	10.5%	0.5%	0.5%	220
	More than 15 years	44.9%	42.7%	11.4%	0.8%	0.2%	492
	.						
Section of the City Respondent Lives In	Section 1	44.2%	44.2%	10.6%	0.4%	0.4%	226
	Section 2	48.6%	37.6%	12.7%	0.6%	0.6%	173
	Section 3	46.1%	41.9%	10.8%	1.2%		241
	Section 4	47.6%	41.5%	9.9%	0.5%	0.5%	212
	.						
Importance of Beautification Efforts	Extremely Important	77.9%	16.6%	3.0%	1.5%	1.0%	199
	Very Important	47.0%	48.8%	4.2%			379
	Somewhat / Not Very / Not at All Important	25.1%	50.5%	23.2%	1.0%	0.3%	315
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	46.6%	42.4%	10.3%	0.7%	0.1%	876
	Dissatisfied	25.0%	31.2%	31.2%		12.5%	16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	49.6%	41.9%	8.4%	0.1%		785
	Neither	20.6%	50.0%	23.5%	2.9%	2.9%	68
	Disagree	21.6%	32.4%	35.1%	8.1%	2.7%	37

Question 8j: Please indicate how SATISFIED your household is with...Recreation programs (e.g. municipal pool, youth programs such as karate and ski trips, adult programs such as yoga and day trips).

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		26.1%	34.2%	36.5%	2.2%	1.0%	880
	.						
Children under 18 in HH	No Children under 18 in HH	25.0%	32.2%	40.5%	1.2%	1.2%	521
	Children under 18 in HH	28.2%	37.3%	29.9%	3.7%	0.9%	351
	.						
How Many Years Lived in Montgomery	Less than 1 year	20.0%	24.0%	52.0%		4.0%	25
	1 - 5 years	35.6%	32.9%	28.1%	2.7%	0.7%	146
	6 - 15 years	22.8%	40.5%	31.6%	3.7%	1.4%	215
	More than 15 years	25.5%	32.3%	39.9%	1.4%	0.8%	486
	.						
Section of the City Respondent Lives In	Section 1	24.6%	31.7%	39.7%	2.7%	1.3%	224
	Section 2	28.2%	35.3%	34.1%	1.2%	1.2%	170
	Section 3	24.6%	33.1%	39.0%	3.0%	0.4%	236
	Section 4	28.4%	37.0%	31.7%	1.4%	1.4%	208
	.						
Importance of Recreation Programs	Extremely Important	59.1%	29.2%	8.0%	2.2%	1.5%	137
	Very Important	37.6%	45.5%	13.7%	2.7%	0.4%	255
	Somewhat / Not Very / Not at All Important	10.7%	29.8%	56.5%	1.8%	1.2%	487
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	26.6%	34.5%	36.1%	2.1%	0.8%	862
	Dissatisfied	6.2%	18.8%	56.2%	6.2%	12.5%	16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	28.2%	35.4%	34.3%	1.6%	0.5%	772
	Neither	11.8%	30.9%	52.9%	1.5%	2.9%	68
	Disagree	10.8%	16.2%	51.4%	16.2%	5.4%	37

Question 8k: Please indicate how SATISFIED your household is with...Community events (e.g. Fourth of July, Bastille Day and Holiday in the Village).

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		36.5%	40.9%	21.2%	0.9%	0.4%	892
	.						
Children under 18 in HH	No Children under 18 in HH	35.5%	39.1%	24.1%	0.6%	0.8%	532
	Children under 18 in HH	38.4%	42.9%	17.3%	1.4%		352
	.						
How Many Years Lived in Montgomery	Less than 1 year	28.0%	32.0%	36.0%	4.0%		25
	1 - 5 years	41.6%	38.9%	18.1%	1.3%		149
	6 - 15 years	37.6%	42.7%	18.8%	0.9%		218
	More than 15 years	35.4%	40.9%	22.6%	0.4%	0.8%	492
	.						
Section of the City Respondent Lives In	Section 1	32.7%	38.9%	26.1%	1.3%	0.9%	226
	Section 2	35.9%	37.1%	25.9%	0.6%	0.6%	170
	Section 3	35.7%	44.4%	19.1%	0.8%		241
	Section 4	42.3%	39.9%	16.4%	0.9%	0.5%	213
	.						
Importance of Community Events	Extremely Important	82.3%	17.1%		0.6%		164
	Very Important	44.2%	49.2%	6.3%	0.3%		303
	Somewhat / Not Very / Not at All Important	13.5%	44.3%	39.8%	1.4%	0.9%	422
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	37.2%	40.8%	20.8%	0.7%	0.5%	874
	Dissatisfied	6.2%	43.8%	37.5%	12.5%		16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	39.2%	41.2%	19.0%	0.5%	0.1%	784
	Neither	17.9%	41.8%	35.8%	3.0%	1.5%	67
	Disagree	13.5%	32.4%	43.2%	5.4%	5.4%	37

Question 8l: Please indicate how SATISFIED your household is with...Maintenance of City of Montgomery parks.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		50.9%	41.5%	7.2%	0.3%	0.1%	894
	.						
Children under 18 in HH	No Children under 18 in HH	50.4%	41.2%	8.1%	0.4%		534
	Children under 18 in HH	51.4%	42.0%	6.0%	0.3%	0.3%	352
	.						
How Many Years Lived in Montgomery	Less than 1 year	44.0%	32.0%	20.0%		4.0%	25
	1 - 5 years	53.7%	40.9%	5.4%			149
	6 - 15 years	47.9%	46.6%	5.0%	0.5%		219
	More than 15 years	51.7%	39.8%	8.1%	0.4%		493
	.						
Section of the City Respondent Lives In	Section 1	50.9%	39.8%	8.4%	0.4%	0.4%	226
	Section 2	52.3%	41.3%	6.4%			172
	Section 3	48.8%	42.6%	8.3%	0.4%		242
	Section 4	52.4%	42.0%	5.2%	0.5%		212
	.						
Importance of Maintenance of City of Montgomery Parks	Extremely Important	73.6%	23.2%	2.7%	0.3%	0.3%	375
	Very Important	41.7%	53.3%	5.0%			398
	Somewhat / Not Very / Not at All Important	9.6%	59.1%	29.6%	1.7%		115
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	51.4%	41.7%	6.6%	0.3%		876
	Dissatisfied	25.0%	31.2%	37.5%		6.2%	16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	54.1%	39.9%	5.7%	0.3%		785
	Neither	27.9%	52.9%	16.2%	1.5%	1.5%	68
	Disagree	27.0%	51.4%	21.6%			37

Question 8m: Please indicate how SATISFIED your household is with...Enforcement of property maintenance (e.g. yard maintenance, physical appearance) in my neighborhood.

		VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	DISSATISFIED	VERY DISSATISFIED	Count
City of Montgomery Residents		23.9%	42.2%	26.0%	5.6%	2.3%	888
	.						
Children under 18 in HH	No Children under 18 in HH	24.6%	42.6%	24.6%	6.1%	2.1%	528
	Children under 18 in HH	23.0%	41.2%	28.1%	5.1%	2.6%	352
	.						
How Many Years Lived in Montgomery	Less than 1 year	32.0%	36.0%	28.0%	4.0%		25
	1 - 5 years	25.7%	43.2%	25.0%	4.7%	1.4%	148
	6 - 15 years	21.7%	38.2%	30.4%	7.4%	2.3%	217
	More than 15 years	24.1%	43.7%	24.3%	5.3%	2.7%	490
	.						
Section of the City Respondent Lives In	Section 1	23.2%	40.6%	28.1%	6.7%	1.3%	224
	Section 2	21.5%	42.4%	27.3%	5.8%	2.9%	172
	Section 3	24.1%	41.1%	26.6%	5.4%	2.9%	241
	Section 4	26.3%	43.5%	23.0%	5.3%	1.9%	209
	.						
Importance of Enforcement of Property Maintenance in My Neighborhood	Extremely Important	39.6%	33.0%	13.5%	9.7%	4.2%	288
	Very Important	20.5%	54.8%	18.3%	4.5%	2.0%	356
	Somewhat / Not Very / Not at All Important	10.2%	34.8%	52.0%	2.5%	0.4%	244
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	24.1%	42.3%	26.1%	5.5%	2.0%	870
	Dissatisfied	12.5%	31.2%	25.0%	12.5%	18.8%	16
	.						
Agree/Disagree Services Good Value for Taxes Paid	Agree	25.3%	43.3%	25.0%	4.6%	1.8%	780
	Neither	13.4%	29.9%	37.3%	11.9%	7.5%	67
	Disagree	16.2%	35.1%	29.7%	16.2%	2.7%	37

Question 9: Do you agree or disagree with the following statement: 'The municipal services provided to my household are a good value for the property tax dollars I/we pay.'

		STRONGLY AGREE	SOMEWHAT AGREE	NEITHER AGREE NOR DISAGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	Count
City of Montgomery Residents		56.3%	32.0%	7.6%	3.2%	0.9%	900
	.						
Children under 18 in HH	No Children under 18 in HH	58.9%	30.7%	8.7%	1.3%	0.4%	540
	Children under 18 in HH	53.0%	33.4%	5.9%	5.9%	1.7%	353
	.						
How Many Years Lived in Montgomery	Less than 1 year	36.0%	36.0%	16.0%	8.0%	4.0%	25
	1 - 5 years	49.0%	37.6%	8.1%	3.4%	2.0%	149
	6 - 15 years	57.7%	29.1%	6.8%	5.5%	0.9%	220
	More than 15 years	59.3%	30.9%	7.4%	2.0%	0.4%	499
	.						
Section of the City Respondent Lives In	Section 1	59.0%	31.7%	5.3%	3.1%	0.9%	227
	Section 2	61.3%	27.2%	7.5%	2.9%	1.2%	173
	Section 3	53.9%	31.8%	9.4%	3.7%	1.2%	245
	Section 4	52.8%	34.6%	8.4%	3.7%	0.5%	214
	.						
Satisfaction - Quality of Life in Montgomery	Satisfied	56.9%	32.3%	7.1%	2.9%	0.7%	882
	Dissatisfied	25.0%	12.5%	31.2%	18.8%	12.5%	16

Question 10: Thinking about THE MOST RECENT TIME a member of your household CALLED the City with a request for service or assistance...do you feel that the City was responsive to your request?

		YES	NO	NO CALL	Count
City of Montgomery Residents		64.7%	7.0%	28.3%	900
	.				
Children under 18 in HH	No Children under 18 in HH	67.2%	5.2%	27.6%	540
	Children under 18 in HH	60.6%	9.6%	29.7%	353
	.				
How Many Years Lived in Montgomery	Less than 1 year	52.0%		48.0%	25
	1 - 5 years	56.0%	8.0%	36.0%	150
	6 - 15 years	59.3%	8.1%	32.6%	221
	More than 15 years	70.4%	6.4%	23.1%	497
	.				
Section of the City Respondent Lives In	Section 1	66.5%	5.3%	28.2%	227
	Section 2	63.0%	8.1%	28.9%	173
	Section 3	65.6%	7.0%	27.5%	244
	Section 4	62.8%	8.4%	28.8%	215
	.				

Question 11: Thinking about THE MOST RECENT TIME a member of your household CALLED the City with a request for service or assistance...was that member of your household treated courteously?

		YES	NO	NO CALL	Count
City of Montgomery Residents		69.9%	1.7%	28.4%	897
	.				
Children under 18 in HH	No Children under 18 in HH	71.4%	0.9%	27.6%	539
	Children under 18 in HH	67.5%	2.6%	29.9%	351
	.				
How Many Years Lived in Montgomery	Less than 1 year	52.0%		48.0%	25
	1 - 5 years	61.7%	2.0%	36.2%	149
	6 - 15 years	65.6%	1.8%	32.6%	221
	More than 15 years	75.4%	1.4%	23.2%	495
	.				
Section of the City Respondent Lives In	Section 1	71.1%	0.4%	28.4%	225
	Section 2	68.6%	2.3%	29.1%	172
	Section 3	70.5%	2.0%	27.5%	244
	Section 4	70.2%	0.9%	28.8%	215
	.				

Question 12a: Would you favor or oppose...Encouraging residential development in and around the Heritage District?

		STRONGLY FAVOR	SOMEWHAT FAVOR	NEITHER FAVOR NOR OPPOSE	SOMEWHAT OPPOSE	STRONGLY OPPOSE	Count
City of Montgomery Residents		32.7%	32.7%	24.3%	7.5%	2.8%	896
	.						
Children under 18 in HH	No Children under 18 in HH	33.6%	34.0%	23.0%	6.1%	3.2%	538
	Children under 18 in HH	31.5%	30.7%	25.9%	9.7%	2.3%	352
	.						
How Many Years Lived in Montgomery	Less than 1 year	28.0%	24.0%	36.0%	8.0%	4.0%	25
	1 - 5 years	27.7%	33.8%	28.4%	6.8%	3.4%	148
	6 - 15 years	29.9%	36.7%	19.9%	10.0%	3.6%	221
	More than 15 years	35.9%	31.2%	24.2%	6.5%	2.2%	496
	.						
Section of the City Respondent Lives In	Section 1	28.4%	33.8%	28.4%	5.8%	3.6%	225
	Section 2	41.6%	32.9%	17.3%	7.5%	0.6%	173
	Section 3	33.7%	31.7%	22.6%	7.4%	4.5%	243
	Section 4	30.2%	32.6%	25.1%	10.2%	1.9%	215
	.						

Question 12b: Would you favor or oppose...City purchasing property located in the Heritage District to ensure that future development is consistent with the character of the District?

		STRONGLY FAVOR	SOMEWHAT FAVOR	NEITHER FAVOR NOR OPPOSE	SOMEWHAT OPPOSE	STRONGLY OPPOSE	Count
City of Montgomery Residents		47.8%	31.4%	12.6%	5.3%	2.9%	898
	.						
Children under 18 in HH	No Children under 18 in HH	50.0%	29.6%	12.4%	5.4%	2.6%	540
	Children under 18 in HH	45.2%	33.2%	13.1%	5.4%	3.1%	352
	.						
How Many Years Lived in Montgomery	Less than 1 year	44.0%	36.0%	20.0%			25
	1 - 5 years	46.3%	34.9%	12.1%	4.0%	2.7%	149
	6 - 15 years	44.5%	30.0%	14.1%	7.3%	4.1%	220
	More than 15 years	50.4%	30.1%	11.6%	5.2%	2.6%	498
	.						
Section of the City Respondent Lives In	Section 1	46.2%	30.2%	13.8%	7.1%	2.7%	225
	Section 2	51.4%	29.5%	9.8%	6.4%	2.9%	173
	Section 3	47.8%	33.5%	10.2%	4.9%	3.7%	245
	Section 4	47.4%	32.1%	14.9%	3.7%	1.9%	215
	.						

Question 12c: Would you favor or oppose...Enhancing public space in the Heritage District (e.g. enhancements to Parrot Alley, Neuilly-Plaisance Square)?

		STRONGLY FAVOR	SOMEWHAT FAVOR	NEITHER FAVOR NOR OPPOSE	SOMEWHAT OPPOSE	STRONGLY OPPOSE	Count
City of Montgomery Residents		38.7%	35.9%	20.3%	3.7%	1.3%	891
	.						
Children under 18 in HH	No Children under 18 in HH	37.9%	35.9%	21.5%	3.2%	1.5%	535
	Children under 18 in HH	40.2%	35.6%	18.5%	4.6%	1.1%	351
	.						
How Many Years Lived in Montgomery	Less than 1 year	60.0%	16.0%	24.0%			25
	1 - 5 years	41.9%	35.8%	18.9%	2.7%	0.7%	148
	6 - 15 years	38.5%	33.0%	21.6%	4.6%	2.3%	218
	More than 15 years	36.8%	38.2%	20.0%	3.8%	1.2%	495
	.						
Section of the City Respondent Lives In	Section 1	34.8%	32.1%	26.8%	4.9%	1.3%	224
	Section 2	46.8%	31.2%	19.7%	1.2%	1.2%	173
	Section 3	38.0%	39.7%	17.4%	4.1%	0.8%	242
	Section 4	37.6%	38.5%	17.4%	4.7%	1.9%	213
	.						

Question 13: How satisfied would you say you are with the City of Montgomery's unlimited fall yard waste collection program?

		VERY SATISFIED	SOMEWHAT SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	DID NOT USE FALL YARD WASTE COLLECTION PROGRAM	Count
City of Montgomery Residents		40.9%	19.7%	6.1%	8.6%	6.7%	18.1%	900
	.							
Children under 18 in HH	No Children under 18 in HH	44.3%	17.3%	6.7%	6.1%	4.5%	21.2%	539
	Children under 18 in HH	35.3%	23.4%	5.4%	12.4%	9.9%	13.6%	354
	.							
How Many Years Lived in Montgomery	Less than 1 year	28.0%	36.0%	16.0%		4.0%	16.0%	25
	1 - 5 years	28.4%	24.3%	4.1%	14.9%	8.8%	19.6%	148
	6 - 15 years	32.9%	20.7%	9.0%	9.9%	8.6%	18.9%	222
	More than 15 years	48.6%	16.9%	5.0%	6.6%	5.2%	17.7%	498
	.							
Section of the City Respondent Lives In	Section 1	43.9%	15.4%	5.3%	7.5%	7.5%	20.6%	228
	Section 2	47.4%	14.5%	7.5%	4.6%	3.5%	22.5%	173
	Section 3	41.0%	22.1%	7.0%	10.7%	7.4%	11.9%	244
	Section 4	32.2%	25.7%	5.1%	11.2%	7.5%	18.2%	214
	.							

Question 15: Would your household favor or oppose replacing the current leaf collection program with a leaf vacuuming service?

		STRONGLY FAVOR	FAVOR SOMEWHAT	NEITHER FAVOR NOR OPPOSE	OPPOSE SOMEWHAT	STRONGLY OPPOSE	Count
City of Montgomery Residents		31.1%	13.5%	25.8%	11.0%	18.5%	890
	.						
Children under 18 in HH	No Children under 18 in HH	24.5%	14.0%	29.0%	11.6%	20.8%	534
	Children under 18 in HH	40.7%	12.8%	21.4%	10.3%	14.8%	351
	.						
How Many Years Lived in Montgomery	Less than 1 year	40.0%	12.0%	28.0%	8.0%	12.0%	25
	1 - 5 years	44.5%	13.7%	26.0%	7.5%	8.2%	146
	6 - 15 years	39.3%	10.5%	28.3%	11.0%	11.0%	219
	More than 15 years	22.8%	14.9%	24.8%	12.3%	25.1%	495
	.						
Section of the City Respondent Lives In	Section 1	31.1%	12.0%	25.3%	10.7%	20.9%	225
	Section 2	22.5%	16.2%	28.3%	14.5%	18.5%	173
	Section 3	38.0%	11.2%	21.9%	8.3%	20.7%	242
	Section 4	32.2%	12.8%	29.4%	10.4%	15.2%	211
	.						
Unlimited Yard Waste Collection	Satisfied	22.5%	14.8%	22.5%	14.4%	25.8%	542
	Neither	32.7%	16.4%	45.5%	5.5%		55
	Dissatisfied	84.4%	7.4%	0.7%	3.0%	4.4%	135
	Did Not Use	14.6%	13.4%	52.2%	7.6%	12.1%	157
	.						
How Important is Recycling	Very Important	31.2%	13.6%	25.2%	11.1%	18.9%	667
	Somewhat Important	31.2%	13.9%	26.6%	11.0%	17.3%	173
	Not Too / Not at All Important	28.9%	11.1%	33.3%	11.1%	15.6%	45
	.						
Recycling Practices in Disposing of Leaves	Very Important	29.2%	10.3%	24.9%	10.9%	24.6%	329
	Somewhat Important	31.5%	19.7%	22.8%	13.1%	12.8%	289
	Not Too / Not at All Important	34.0%	10.5%	30.1%	8.6%	16.8%	256
	.						
Responsible for Leaves on Property	Homeowner	16.4%	13.5%	33.9%	12.6%	23.6%	445
	City of Montgomery	48.2%	13.7%	15.2%	9.4%	13.5%	415
	.						

Question 17: Fee for leaf collection due to increase in service costs: Does this information make your household more likely to favor or oppose replacing the current leaf collection program with a curbside leaf vacuuming service?

		MORE LIKELY TO FAVOR	MORE LIKELY TO OPPOSE	NO IMPACT	Count
City of Montgomery Residents		9.3%	59.5%	31.2%	878
	.				
Children under 18 in HH	No Children under 18 in HH	8.7%	62.0%	29.3%	526
	Children under 18 in HH	10.3%	56.2%	33.5%	349
	.				
How Many Years Lived in Montgomery	Less than 1 year	20.0%	52.0%	28.0%	25
	1 - 5 years	12.4%	49.0%	38.6%	145
	6 - 15 years	9.3%	51.6%	39.1%	215
	More than 15 years	7.8%	66.5%	25.7%	490
	.				
Section of the City Respondent Lives In	Section 1	8.5%	59.8%	31.7%	224
	Section 2	8.2%	62.6%	29.2%	171
	Section 3	8.4%	59.0%	32.6%	239
	Section 4	12.0%	57.4%	30.6%	209
	.				
Replace Current Program With Vacuum Service	Favor	19.1%	32.7%	48.2%	392
	Neither	2.2%	69.1%	28.7%	223
	Oppose	0.4%	92.3%	7.3%	260
	.				
Responsible for Leaves on Property	Homeowner	4.7%	71.8%	23.4%	444
	City of Montgomery	14.6%	46.4%	39.1%	412
	.				

Question 18: Which of the following BEST represents your household's point of view about the leaves that collect on your property?

		HOMEOWNER RESPONSIBLE	CITY OF MONTGOMERY RESPONSIBLE	Count
City of Montgomery Residents		51.9%	48.1%	864
	.			
Children under 18 in HH	No Children under 18 in HH	55.6%	44.4%	513
	Children under 18 in HH	46.8%	53.2%	348
	.			
How Many Years Lived in Montgomery	Less than 1 year	33.3%	66.7%	24
	1 - 5 years	48.3%	51.7%	145
	6 - 15 years	46.7%	53.3%	210
	More than 15 years	56.2%	43.8%	482
	.			
Section of the City Respondent Lives In	Section 1	53.6%	46.4%	222
	Section 2	60.8%	39.2%	171
	Section 3	41.8%	58.2%	232
	Section 4	52.2%	47.8%	203
	.			
Replace Current Program With Vacuum Service	Favor	34.1%	65.9%	390
	Neither	70.6%	29.4%	214
	Oppose	62.9%	37.1%	256
	.			

Question 19a: Frequency of volunteer activity: Volunteered for a church/religious group.

		ONCE A WEEK	ONCE OR TWICE A MONTH	A FEW TIMES A YEAR	SELDOM	DID NOT VOLUNTEER	Count
City of Montgomery Residents		15.1%	13.9%	19.0%	10.1%	41.9%	862
	.						
Children under 18 in HH	No Children under 18 in HH	18.0%	12.4%	16.3%	7.9%	45.3%	516
	Children under 18 in HH	10.7%	15.9%	23.2%	13.3%	36.8%	345
	.						
How Many Years Lived in Montgomery	Less than 1 year	4.2%	12.5%	12.5%	8.3%	62.5%	24
	1 - 5 years	11.6%	15.0%	13.6%	14.3%	45.6%	147
	6 - 15 years	14.4%	16.2%	23.6%	9.3%	36.6%	216
	More than 15 years	17.1%	12.7%	19.0%	9.3%	41.9%	473
	.						
Section of the City Respondent Lives In	Section 1	15.6%	11.8%	18.4%	12.7%	41.5%	212
	Section 2	13.6%	14.8%	18.5%	5.6%	47.5%	162
	Section 3	15.8%	15.4%	17.0%	10.4%	41.5%	241
	Section 4	14.2%	13.7%	23.7%	10.0%	38.4%	211
	.						

Question 19b: Frequency of volunteer activity: Volunteered for a school or tutoring program, including PTA or PTO.

		ONCE A WEEK	ONCE OR TWICE A MONTH	A FEW TIMES A YEAR	SELDOM	DID NOT VOLUNTEER	Count
City of Montgomery Residents		8.9%	7.7%	13.6%	9.0%	60.8%	858
	.						
Children under 18 in HH	No Children under 18 in HH	5.7%	2.9%	5.1%	8.6%	77.8%	513
	Children under 18 in HH	13.7%	14.8%	26.5%	9.6%	35.5%	344
	.						
How Many Years Lived in Montgomery	Less than 1 year		8.0%	8.0%	8.0%	76.0%	25
	1 - 5 years	10.2%	10.9%	15.6%	11.6%	51.7%	147
	6 - 15 years	16.8%	11.2%	23.8%	7.5%	40.7%	214
	More than 15 years	5.3%	5.1%	8.7%	8.9%	71.9%	470
	.						
Section of the City Respondent Lives In	Section 1	8.0%	7.0%	12.2%	8.9%	63.8%	213
	Section 2	8.6%	7.4%	12.3%	9.2%	62.6%	163
	Section 3	10.0%	7.1%	14.5%	10.8%	57.7%	241
	Section 4	7.8%	10.2%	16.5%	6.3%	59.2%	206
	.						

Question 19c: Frequency of volunteer activity: Volunteered for a child or youth program, such as Scouts or little league.

		ONCE A WEEK	ONCE OR TWICE A MONTH	A FEW TIMES A YEAR	SELDOM	DID NOT VOLUNTEER	Count
City of Montgomery Residents		8.3%	7.2%	9.8%	7.3%	67.5%	848
	.						
Children under 18 in HH	No Children under 18 in HH	4.0%	2.8%	4.7%	6.5%	82.0%	506
	Children under 18 in HH	14.7%	13.8%	17.3%	8.5%	45.7%	341
	.						
How Many Years Lived in Montgomery	Less than 1 year	4.0%		16.0%	4.0%	76.0%	25
	1 - 5 years	9.7%	11.1%	15.3%	8.3%	55.6%	144
	6 - 15 years	13.9%	12.9%	15.3%	5.3%	52.6%	209
	More than 15 years	5.6%	3.8%	5.3%	8.1%	77.1%	468
	.						
Section of the City Respondent Lives In	Section 1	4.7%	8.5%	8.0%	7.1%	71.7%	212
	Section 2	11.3%	3.8%	9.4%	7.5%	67.9%	159
	Section 3	9.7%	8.4%	11.8%	7.6%	62.4%	237
	Section 4	5.8%	7.8%	9.7%	7.3%	69.4%	206
	.						

Question 19d: Frequency of volunteer activity: Volunteered for City of Montgomery local government commissions or committees.

		ONCE A WEEK	ONCE OR TWICE A MONTH	A FEW TIMES A YEAR	SELDOM	DID NOT VOLUNTEER	Count
City of Montgomery Residents		1.4%	4.0%	3.6%	5.6%	85.4%	845
	.						
Children under 18 in HH	No Children under 18 in HH	1.6%	4.3%	4.1%	4.5%	85.4%	508
	Children under 18 in HH	1.2%	3.6%	2.7%	7.1%	85.4%	336
	.						
How Many Years Lived in Montgomery	Less than 1 year			4.2%	4.2%	91.7%	24
	1 - 5 years		2.7%	2.1%	6.8%	88.4%	146
	6 - 15 years	0.9%	3.3%	2.8%	7.1%	85.8%	211
	More than 15 years	2.2%	5.0%	4.3%	4.5%	84.0%	462
	.						
Section of the City Respondent Lives In	Section 1	1.9%	2.9%	2.9%	6.3%	86.0%	207
	Section 2	0.6%	6.2%	1.2%	3.8%	88.1%	160
	Section 3	1.3%	3.8%	5.9%	5.9%	83.1%	237
	Section 4	1.5%	3.9%	2.9%	5.3%	86.4%	206
	.						

Question 19e: Frequency of volunteer activity: Volunteered for any neighborhood or community group such as a block association or neighborhood watch.

		ONCE A WEEK	ONCE OR TWICE A MONTH	A FEW TIMES A YEAR	SELDOM	DID NOT VOLUNTEER	Count
City of Montgomery Residents		1.9%	4.8%	12.9%	10.8%	69.5%	850
	.						
Children under 18 in HH	No Children under 18 in HH	2.2%	4.3%	10.8%	10.6%	72.0%	508
	Children under 18 in HH	1.5%	5.6%	16.1%	11.1%	65.7%	341
	.						
How Many Years Lived in Montgomery	Less than 1 year			8.3%		91.7%	24
	1 - 5 years	2.1%	6.8%	14.4%	11.0%	65.8%	146
	6 - 15 years	1.4%	5.2%	18.9%	10.8%	63.7%	212
	More than 15 years	2.1%	4.3%	10.1%	11.4%	72.1%	466
	.						
Section of the City Respondent Lives In	Section 1	3.3%	5.7%	11.4%	12.3%	67.3%	211
	Section 2	1.9%	5.0%	12.5%	10.0%	70.6%	160
	Section 3	1.7%	3.8%	14.0%	10.6%	69.9%	236
	Section 4		4.3%	15.0%	10.6%	70.0%	207
	.						

Question 19f: Frequency of volunteer activity: Volunteered for a service organization such as Rotary or Kiwanis Club.

		ONCE A WEEK	ONCE OR TWICE A MONTH	A FEW TIMES A YEAR	SELDOM	DID NOT VOLUNTEER	Count
City of Montgomery Residents		3.1%	4.4%	4.5%	5.2%	82.8%	843
	.						
Children under 18 in HH	No Children under 18 in HH	4.2%	5.4%	5.4%	4.8%	80.3%	502
	Children under 18 in HH	1.5%	2.9%	3.2%	5.9%	86.5%	340
	.						
How Many Years Lived in Montgomery	Less than 1 year	4.2%			4.2%	91.7%	24
	1 - 5 years	1.4%	2.8%	4.1%	6.2%	85.5%	145
	6 - 15 years	2.8%	3.8%	4.2%	7.5%	81.6%	212
	More than 15 years	3.7%	5.4%	5.0%	3.9%	82.0%	460
	.						
Section of the City Respondent Lives In	Section 1	3.8%	4.8%	3.8%	5.7%	81.9%	210
	Section 2	2.6%	1.9%	5.2%	3.9%	86.5%	155
	Section 3	3.0%	4.2%	3.4%	5.5%	83.9%	236
	Section 4	1.5%	6.3%	5.3%	4.9%	82.0%	206
	.						

Question 19g: Frequency of volunteer activity: Other.

		ONCE A WEEK	ONCE OR TWICE A MONTH	A FEW TIMES A YEAR	SELDOM	DID NOT VOLUNTEER	Count
City of Montgomery Residents		18.7%	14.9%	13.5%	2.9%	50.0%	342
	.						
Children under 18 in HH	No Children under 18 in HH	19.5%	16.8%	11.9%	1.8%	50.0%	226
	Children under 18 in HH	17.2%	11.2%	16.4%	5.2%	50.0%	116
	.						
How Many Years Lived in Montgomery	Less than 1 year	25.0%			12.5%	62.5%	8
	1 - 5 years	15.4%	13.5%	11.5%	5.8%	53.8%	52
	6 - 15 years	17.9%	10.4%	16.4%	3.0%	52.2%	67
	More than 15 years	19.5%	17.2%	13.5%	1.9%	47.9%	215
	.						
Section of the City Respondent Lives In	Section 1	20.2%	21.3%	9.6%	1.1%	47.9%	94
	Section 2	17.7%	17.7%	17.7%		46.8%	62
	Section 3	21.4%	14.3%	15.3%	5.1%	43.9%	98
	Section 4	16.2%	7.5%	12.5%	3.8%	60.0%	80
	.						

Question 20: How interested are you in volunteering for a City of Montgomery local government commission, committee, or special project/event?

		VERY INTERESTED	SOMEWHAT INTERESTED	NOT TOO INTERESTED	NOT AT ALL INTERESTED	Count
City of Montgomery Residents		5.7%	21.3%	45.1%	27.9%	878
	.					
Children under 18 in HH	No Children under 18 in HH	6.3%	17.3%	42.2%	34.2%	526
	Children under 18 in HH	4.9%	27.1%	49.4%	18.6%	350
	.					
How Many Years Lived in Montgomery	Less than 1 year		48.0%	36.0%	16.0%	25
	1 - 5 years	6.0%	29.5%	44.3%	20.1%	149
	6 - 15 years	6.0%	21.6%	46.3%	26.1%	218
	More than 15 years	5.8%	17.4%	45.5%	31.4%	484
	.					
Section of the City Respondent Lives In	Section 1	8.0%	20.5%	43.3%	28.1%	224
	Section 2	3.6%	20.5%	45.8%	30.1%	166
	Section 3	5.8%	22.9%	45.4%	25.8%	240
	Section 4	4.2%	19.7%	46.5%	29.6%	213
	.					

Question 25: Overall, how important is RECYCLING to your household?

		VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT TOO IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		75.4%	19.3%	3.9%	1.3%	896
	.					
Children under 18 in HH	No Children under 18 in HH	74.6%	19.8%	4.4%	1.1%	540
	Children under 18 in HH	76.6%	18.6%	3.1%	1.7%	354
	.					
How Many Years Lived in Montgomery	Less than 1 year	80.0%	16.0%	4.0%		25
	1 - 5 years	70.7%	22.7%	5.3%	1.3%	150
	6 - 15 years	79.3%	17.1%	2.7%	0.9%	222
	More than 15 years	74.9%	19.5%	4.0%	1.6%	498
	.					
Section of the City Respondent Lives In	Section 1	75.4%	17.5%	5.7%	1.3%	228
	Section 2	73.4%	22.5%	2.9%	1.2%	173
	Section 3	74.7%	20.0%	4.1%	1.2%	245
	Section 4	78.6%	16.7%	2.8%	1.9%	215
	.					

Question 26: Overall, how important is disposing of leaves USING RECYCLING PRACTICES LIKE MULCHING AND COMPOSTING to your household?

		VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT TOO IMPORTANT	NOT AT ALL IMPORTANT	Count
City of Montgomery Residents		37.5%	33.0%	18.6%	11.0%	883
	.					
Children under 18 in HH	No Children under 18 in HH	39.5%	30.4%	17.6%	12.5%	529
	Children under 18 in HH	34.4%	36.9%	20.2%	8.5%	352
	.					
How Many Years Lived in Montgomery	Less than 1 year	36.0%	44.0%	12.0%	8.0%	25
	1 - 5 years	27.7%	39.2%	24.3%	8.8%	148
	6 - 15 years	34.6%	30.9%	22.1%	12.4%	217
	More than 15 years	41.9%	31.5%	15.4%	11.2%	492
	.					
Section of the City Respondent Lives In	Section 1	43.3%	28.6%	16.1%	12.1%	224
	Section 2	36.8%	33.9%	21.1%	8.2%	171
	Section 3	38.3%	31.7%	16.9%	13.2%	243
	Section 4	34.0%	36.8%	19.3%	9.9%	212
	.					

Question 27: Section of the City Respondent Lives In.

		Section 1	Section 2	Section 3	Section 4	Count
City of Montgomery Residents		26.5%	20.1%	28.4%	25.1%	862
	.					
Children under 18 in HH	No Children under 18 in HH	28.6%	21.5%	26.3%	23.6%	517
	Children under 18 in HH	23.3%	18.1%	31.2%	27.4%	343
	.					
How Many Years Lived in Montgomery	Less than 1 year	40.0%	4.0%	44.0%	12.0%	25
	1 - 5 years	23.6%	16.4%	30.0%	30.0%	140
	6 - 15 years	24.8%	22.4%	25.7%	27.1%	214
	More than 15 years	27.4%	21.0%	28.4%	23.2%	482
	.					

Question 3 and Question 4 : What is your household's source of information about City of Montgomery services, projects or events? (Number One and Number Two Sources Combined)

		MONTGOMERY BULLETIN	OTHER CITY OF MONTGOMERY MAILINGS	THE CITY OF MONTGOMERY WEB SITE	EMAIL COMMUINICATIONS FROM THE CITY OF MONTGOMERY	THE CITY OF MONTGOMERY SOCIAL MEDIA	NEWSPAPER
City of Montgomery Residents		96.9%	18.7%	35.7%	8.8%	3.7%	23.9%
	.						
Children under 18 in HH	No Children under 18 in HH	97.8%	21.9%	28.6%	7.2%	2.2%	28.8%
	Children under 18 in HH	95.4%	13.8%	45.6%	11.5%	6.0%	16.6%
	.						
How Many Years Lived in Montgomery	Less than 1 year	96.0%	24.0%	56.0%	8.0%		4.0%
	1 - 5 years	96.7%	15.3%	44.0%	10.7%	4.0%	11.3%
	6 - 15 years	95.0%	15.5%	40.6%	11.0%	8.7%	20.5%
	More than 15 years	97.8%	20.9%	29.2%	7.5%	1.6%	30.4%
	.						
Section of the City Respondent Lives In	Section 1	96.9%	17.2%	35.2%	12.8%	4.4%	19.8%
	Section 2	94.2%	26.9%	31.0%	11.1%	1.8%	25.7%
	Section 3	97.9%	15.3%	39.3%	6.2%	5.4%	22.7%
	Section 4	96.7%	18.1%	32.6%	7.0%	3.3%	29.3%

Question 3 and Question 4 : What is your household's source of information about City of Montgomery services, projects or events? (Number One and Number Two Sources Combined)

		SOME OTHER SOURCE	Count
City of Montgomery Residents		9.2%	900
	.		
Children under 18 in HH	No Children under 18 in HH	9.7%	538
	Children under 18 in HH	8.6%	349
	.		
How Many Years Lived in Montgomery	Less than 1 year	8.0%	25
	1 - 5 years	14.0%	150
	6 - 15 years	7.8%	219
	More than 15 years	8.5%	493
	.		
Section of the City Respondent Lives In	Section 1	9.7%	227
	Section 2	7.6%	171
	Section 3	9.9%	242
	Section 4	9.8%	215

*NOTE: Multiple response tables. Percentages may not equal 100%